VICTORIA, B.C., JANUARY 1, 1979

To His Honour the Lieutenant-Governor of the Province of British Columbia.

MAY IT PLEASE YOUR HONOUR:

I have the honour, sir, to submit herewith the report of the Ministry of Provincial Secretary and Government Services, for ministry programs under the jurisdiction of the Deputy Provincial Secretary, for the 1978 calendar year.

I have the honour to be,
    Sir,
    Your most obedient servant,

HUGH A. CURTIS
Minister
VICTORIA, BRITISH COLUMBIA, JANUARY 1, 1979

The Honourable Hugh Curtis, Provincial Secretary
and Minister of Government Services.

SIR: I have the honour to submit the Annual Report for the programs of the
Ministry of Provincial Secretary and Government Services for which the Deputy
Provincial Secretary and Deputy Minister of Government Services is responsible,
for the year ended December 31, 1978.

GERALD H. CROSS
Deputy Provincial Secretary and
Deputy Minister of Government Services
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Canadian Confederation Centennial Celebration Act.
Captain Cook Bi-Centennial Celebration Act.
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Daylight Saving Act.
Dogwood, Rhododendron, and Trillium Protection Act.
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Public Libraries Act.
Public Officials and Employees Disclosure Act.
Public Printing Act.
Public Service Act.
Public Service Benefit Plans Act.
Public Service Labour Relations Act.
Public Services Medical Plan Act.
Public Service Superannuation Act.
Revenue Surplus Appropriation Act, 1969.
Sessional Reports Suspension Act.
Special Assistance in the Cost of Education Act.
Teachers' Pension Act.
INTRODUCTION

INTRODUCTION—1978 ANNUAL REPORT

This ministry’s scope of activities expanded considerably in 1978. On December 4, under a reorganization of government, a number of programs were transferred to us, and the ministry name was changed to reflect an expanded role. The Ministry of Provincial Secretary and Government Services was given responsibility for the Government Employees Relations Bureau, the cultural services branch, the recreation and fitness branch, the library services branch, and the heritage conservation branch. The Minister also became responsible for the British Columbia Buildings Corporation.

As a result, our important role in providing administrative and support services to the Cabinet, Legislature, and to other ministries has been complemented with a new and direct involvement with the general public. We continue to be responsible for the administration of Government House and British Columbia House (London), the provincial museum and archives, the legislative library, the elections office, and for agencies which assist in the administration of the provincial government. The wide range of responsibilities assigned to this ministry in 1978 provided a continuing challenge for the public servants who administer them. It is a pleasure to report that this challenge was met with dedication and enthusiasm.

This report, which summarizes the work of over 900 employees of this ministry, reflects the range of activities being carried out by them on behalf of the government.

G. H. CROSS

Deputy Provincial Secretary and Deputy Minister, Government Services
FINANCE AND ADMINISTRATION

APPEALS

There were 44 appeals initiated in 1978, under a number of Acts, the majority, 32, under the Motor Carrier Act. Three appeals were under the Private Investigators' Licensing Act, three under the Water Act, one under the Greater Campbell River Water District Act, and one under the British Columbia Hydro and Power Authority Act.

PETITIONS OF RIGHT

The Crown Proceedings Act, which came into effect August 1, 1974, eliminated the need to obtain a fiat before initiating proceedings against the crown. Still, petitions of right are being initiated under the old Crown Procedure Act in cases where the cause for the petitions occurred before the new Act came into force. In 1978, four petitions of right were initiated.

ORDERS IN COUNCIL

The trend in recent years toward a reduction in the numbers of orders in council continued in 1978. In all, 3,276 orders were passed by the Lieutenant-Governor in Council as compared with 3,920 in the previous calendar year. The popular resume of orders in council was prepared 51 times through the year, for distribution to approximately 1,200 individuals and organizations. Some 750 of these are sent to people who have specifically requested the resume, while the remainder went to MLA's, the news media in British Columbia and government officials on the CORE mailing list used for the distribution of information. In addition, a summary of explanatory notes of Bills passed at the third session of the thirty-first legislative assembly was prepared and distributed in January, 1979.

GREAT SEAL

The Great Seal of the province was used 830 times in 1978, compared with 847 times in the previous year. The most frequent use (636) was, as usual, on Crown grants under the Land Act. The seal was also use 86 times on letters patent, 29 times under the Provincial Court Act, and 73 times on proclamations.

PERSONNEL SERVICES BRANCH

The past year witnessed considerable activity within the personnel services branch. Recruitment activity was heavy as the ministry attempted to fill all vacancies, many of which were the result of government restraint in previous years. This, coupled with increased delegation of recruitment, poised a serious challenge to the branch. In June, the personnel branch moved to new office space at 503 Government Street.

The youth employment program provided funding for employment of approximately 100 students during the summer months.
A major government reorganization late in the year had a significant effect on the ministry. Cultural services, library services, heritage conservation, and recreation and fitness branches were added to the ministry from the former ministry of recreation and conservation. The government employee relations bureau was added from the ministry of finance. The provincial emergency program was transferred to the ministry of environment. This branch of the ministry also has personnel responsibility for the executive council, the Premier's office and all legislative staff.

The travel industry division was combined with the small business development branch, formerly of the ministry of economic development, to become a separate ministry of tourism and small business development. The personnel services branch continued to provide a personnel service for the new ministry.

At the end of the year, the ministry of provincial secretary and government services comprised some 920 permanent positions.

**PROVINCIAL TELEPHONE ENQUIRY CENTRE**

The provincial enquiry centre, in its third year of operation, continued to be of assistance to the public in the greater Vancouver area.

Set up in 1976 and located in Vancouver, the centre operates as a telephone information service, to assist and direct the public to the correct government branch or official. The staff will also answer basic questions regarding government services.

The number of calls handled in 1978 remained close to 1976 and 1977 figures. A total of 46,474 calls were recorded during the year, with an average of 3,878 calls per month and 186 per day.

The breakdown of calls related to the different levels of government were: federal, 7 per cent; provincial, 87 per cent; municipal, 2 per cent; nonrelated, 4 per cent.

After the centre started, in 1976, it became apparent that the number of calls handled did not warrant the proposed staff of five. Since 1977 the centre has been operating successfully with a staff of four counsellors.

**BRITISH COLUMBIA SPECIAL EVENTS FUND**

Funded solely by proceeds from lottery operations in the province, the special events fund provides travel assistance to groups and individuals who do not qualify for grants from the cultural fund or the physical fitness and amateur sports fund.

Generally speaking, to qualify, recipients must be representatives of a particular discipline who are attending an inter-provincial, national, or international competition or invitational tournaments. Grants may also be awarded to groups, which because of their uniqueness or expertise, are considered to be worthy representatives.

In 1978, 136 grants were approved to a total of $514,979.64.

**VISITS AND FUNCTIONS**

The ministry is responsible for protocol and in 1978 the province was favoured by visits from a number of distinguished individuals.

The detailed planning and execution of those visits is the direct responsibility of the ministry. The highlight of the year was the visit in August of Their Royal Highnesses The Duke of Edinburgh and The Prince Andrew. The royal visitors were invited to participate in some of the events surrounding the Captain Cook bi-centennial celebrations. In the two-day period of August 7 and 8 they saw and were seen by thousands of British Columbians in Victoria and Vancouver.
Their Excellencies, Governor General and Madame Léger visited the province from July 31 to August 2. While in British Columbia His Excellency reviewed the naval assembly held in Victoria which was also part of the Captain Cook celebrations.

Other distinguished visitors during the year included the mayor of Middlesbrough, England. Mayor R. Smith was accompanied by Mayoress D. Taylor and Councillor C. E. Shopland. This visit took place from March 30 to April 3. On April 6 and 7 the Right Honourable Roy Jenkins, President of the economic commission of the European Community visited Vancouver and had discussions with the Honourable D. Phillips, minister of economic development. From July 22 to July 25 the province was honoured by the visit of the Governor General of Fiji, Ratu Sir George Cakobau and Lady Adi Cakobau.

Twenty-one ambassadors and high commissioners visited British Columbia during 1978.

INDIAN ADVISORY BRANCH

The first citizens' fund was established under the *Revenue Surplus Appropriation Act, 1969,* "to help expand and contribute support to projects involved with the expansion and advancement of the culture, education, economic development, recreation, and position of the North American Indian race who were born in and are residents of the Province of British Columbia."

The branch is involved in the administration of the first citizens' fund which provides financial assistance for special projects and programs initiated by Indian people.

The advisory committee is comprised of six native Indians who represent various parts of the province. The chairman of the first citizens' fund advisory committee is the director of the Indian advisory branch. The committee meets on a quarterly basis each year to review and assess the applications and makes recommendations on the applications to the provincial secretary for approval.

During 1978, the committee reviewed 244 applications totalling $4,000,554 and of these they recommended approval of 186 applications totalling $1,491,914.

The following table shows a breakdown for the period January 1, 1978 to December 31, 1978. The number of approved requests is indicated in brackets.

<table>
<thead>
<tr>
<th>Meeting No.</th>
<th>Economic Development</th>
<th>Education</th>
<th>Culture</th>
<th>Communications, Social Services</th>
<th>Community Centres</th>
<th>Sports and Recreation</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$75,000 (1)</td>
<td>$25,235 (4)</td>
<td>$84,690 (7)</td>
<td>$142,660 (11)</td>
<td>$82,000 (4)</td>
<td>$142,923 (31)</td>
<td>$552,508 (58)</td>
</tr>
<tr>
<td>2</td>
<td>85,000 (2)</td>
<td>7,760 (3)</td>
<td>74,494 (15)</td>
<td>67,450 (8)</td>
<td>97,627 (2)</td>
<td>80,900 (23)</td>
<td>413,211 (53)</td>
</tr>
<tr>
<td>3</td>
<td>38,000 (2)</td>
<td>7,000 (2)</td>
<td>18,067 (3)</td>
<td>55,232 (6)</td>
<td>64,251 (4)</td>
<td>39,458 (9)</td>
<td>221,008 (26)</td>
</tr>
<tr>
<td>4</td>
<td>2,000 (1)</td>
<td>23,165 (6)</td>
<td>4,200 (1)</td>
<td>136,018 (11)</td>
<td>10,218 (1)</td>
<td>129,646 (29)</td>
<td>305,187 (49)</td>
</tr>
<tr>
<td>Totals</td>
<td>200,000 (6)</td>
<td>63,080 (15)</td>
<td>181,451 (26)</td>
<td>401,360 (36)</td>
<td>253,696 (11)</td>
<td>392,927 (92)</td>
<td>1,491,914 (166)</td>
</tr>
</tbody>
</table>

The preservation of native Indian culture is of utmost importance to the Indian residents and the first citizens' fund has encouraged the development of programs that involve the native Indian people of British Columbia to preserve their language, customs, legends, art, history, and literature. These types of projects enable the native Indians to enhance their identity and retain their culture and heritage.
BRITISH COLUMBIA

Education is a prime necessity for the Indian people and the first citizens’ fund continues to encourage Indian students to enrol in post-secondary educational institutions and offers incentive bursaries to those engaged in college or university courses.

The general philosophy of the first citizens’ fund is to help the native Indian people help themselves. It is the aim of the advisory committee to encourage and stimulate Indian participation in various projects through shared-cost arrangements whenever possible. The most important feature of the first citizens’ fund is that all projects and programs are initiated and controlled by the Indian people.

SCHOLARSHIPS

The ministry administers the Queen Elizabeth II British Columbia Centennial Scholarship program. This major scholarship is awarded annually to a graduate of one of the public universities in the province for academic studies in the United Kingdom. The winner of the 1978 scholarship, with a potential value of $15,000 was Fred W. Hansford of Burnaby.

For the first time in 1978, two minor scholarships to the value of $2,000 each were awarded to recognize the very high calibre of the applicants for this prestigious scholarship. The 1978 minor scholarship winners were Andrew Stark and Catherine Crawford, both of Vancouver.

DUKE OF EDINBURGH SCHOLARSHIPS

To mark the visit of HRH, The Prince Philip, Duke of Edinburgh to British Columbia in the Captain Cook bi-centennial year, eight scholarships were established by the provincial government to be awarded annually. To be known as the Duke of Edinburgh Scholarships, they are to be awarded to deserving British Columbians attending Lester B. Pearson College of the Pacific. Each Scholarship has the value of $6,000.

GOVERNMENT HOUSE

On May 18th, the swearing-in of the new Lieutenant-Governor took place at Government House. The Honourable Walter S. Owen, Q.C., LL.D. retired after five years as Lieutenant-Governor of British Columbia. The new Lieutenant-Governor is the Honourable Henry P. Bell-Irving, D.S.O., O.B.E., E.D.

During the year, over 16,000 guests attended luncheons, teas, dinners, receptions, balls, and garden parties at government house.

On the occasion of the visit to British Columbia by His Royal Highness The Prince Philip and His Royal Highness The Prince Andrew in August, a state dinner and a garden party were held in their honour at government house.

Other distinguished visitors included Governor-General Jules Léger and Madame Léger. Their excellencies took this occasion to present 11 bravery awards to British Columbia residents at a ceremony held on August 2nd. This was the first time the presentation of these awards had been performed outside of government house, Ottawa.

Lord and Lady Brabourne were guests in May 1978. Lady Patricia Brabourne who is Colonel-in-Chief of the Princess Patricia’s took part in ceremonies in Victoria involving the 3rd Battalion of the Princess Patricia’s Canadian Light Infantry.

Ambassadors Konstantin Tellalov of Bulgaria, Wang Tung of the People’s Republic of China, Joaquin Mas-Martinez of Cuba, Xavier Daufresne de la Chevalerie of France, Jozsef Nemeth of Hungary, John J. Becker of South Africa,
Thomas O. Enders of the United States, and Francisco Paparoni of Venezuela were entertained as were High Commissioners John Ryan of Australia, Sir John Johnston and Sir John Ford of Britain, Mahboob Ahmad of India, Dean Eyre of New Zealand, Chief Mwinamila M. J. S. Lukumbuzya of Tanzania, Solomon Lutchman of Trinidad and Tobago and Lamech E. Akong'O of Uganda.

Other notable visitors were the Honourable Naohiro Dogakinai, Governor of Hokkaido, Japan, the Governor-General of Fiji, Ratu Sir George Cakobau and the Right Honourable Kenneth Borthwick, Lord Provost of Edinburgh.

Representatives of the National People's Congress of the People's Republic of China were entertained at dinner on June 23rd with the vice-chairman, Chi Peng-Fei present on this occasion.

Twenty-nine groups of students toured the house during the year.

Provincial public servants received long-service awards at two successive evening ceremonies at government house. Two hundred and thirty-nine employees received 25 years service awards and 15 employees received gold watches for 35 years service.

BRITISH COLUMBIA HOUSE

1978 will be recorded as one of the busiest years in over a century at British Columbia House.

One of the highlights of the year was the complete refurbishing of British Columbia House that took over three months in all to complete, using a variety of British Columbia woods and panelling. The Honourable Grace McCarthy officially opened the renovated office on October 30th.
1978 saw British Columbia House involved in the “Captain Cook Bi-Centennial” celebrations. Several projects and contests were run in conjunction with Middlesbrough, Cleveland, which was celebrating the 250th Anniversary of Cook’s birth. Deputy Premier Grace McCarthy and the Agent-General, Mr. Wallace, participated in the official opening of the Captain Cook Museum in Middlesbrough on October 26th. Mr. Wallace also took part in the official unveiling of Canada and British Columbia plaques at the Captain Cook statue in Whitby, Cook’s birthplace.

1978 was a busy year for the agent-general in promoting British Columbia throughout the United Kingdom and Europe. Official calls were made to embassies and overseas delegations at The Hague, Paris, Berlin, Bonn, Brussels, and in the U.K. at Middlesbrough, Stratford, Edinburgh, Glasgow, Cardiff, Belfast, and Dublin. In June of 1978 the agent-general was made a freeman of the city of London.

Visitors from British Columbia included Lt. Governor and Mrs. H. P. Bell-Irving, the Honourable Rafe Mair, the Honourable Hugh Curtis, the Honourable Allan Williams, and the Honourable Grace McCarthy. The leader of the Opposition, Mr. David Barrett visited with Graham Lea, MLA and David Stupich, MLA. Mayor J. J. Volrich from Vancouver, and Mayor and Mrs. Michael Young of Victoria also visited.

Other visitors included Chief Constable D. L. Don Winterton of the Vancouver Police Department, Deputy Provincial Secretary G. H. Cross, Deputy Minister of Housing Larry Bell, Deputy Minister of Labour James G. Matkin and Chief Justice Nathan Nemetz.
The Canada-U.K. Chamber of Commerce along with many U.K. Canadian based firms continue to hold meetings in the board room in British Columbia House. This facility is provided free of charge and does a great deal to enhance U.K./British Columbia relationships.

The monthly newsletter is distributed free of charge throughout the United Kingdom and Europe to businesses, financial organizations and individuals with interest in the province, endeavouring to keep them abreast of the latest industrial, financial, tourism, and social developments.

Several receptions were held at British Columbia House in 1978. These get-togethers for British Columbians abroad included field hockey teams from Brentwood Bay and UBC, the Victoria Amateur Swim Club, Red Lions R.F.C. from Vancouver, both the UBC and UVic Alumni Associations, and the Gallery Singers and St. Johns Boys Choir. The highlight of the year was the reception held on July 20th for the Vancouver Island Vagabond Cricket Club which H.R.H. The Prince Philip The Duke of Edinburgh attended.

Tourism in 1978 focused on major European markets. Promotion campaigns were operated throughout the U.K. and continental Europe with major presentations made to travel and consumer groups.

New tour programs were developed and sold through leading tour wholesalers and with the application of reduced air fares these proved to be very acceptable. Record revenues were produced from these ventures and British Columbia was firmly established as a primary holiday destination.

Mary Strong joined the staff in August as secretary to Jim Willis, Tourism's London-based sales manager.

The economic development section of British Columbia House has been strengthened by the appointment of Richard Landahl who brings to the ministry 18 years of shipping and international trade experience. He will be travelling extensively within the European Economic Community (EEC) to promote industrial growth opportunities.

The other members added to the staff at British Columbia House in 1978 were Al Blair, who returned to London after a year's absence in Victoria and Mrs. Barbara Karras, a Vancouverite.

One of the most successful and unique promotions took place in June at the Commonwealth Institute. A British Columbia fair was featured from June 12 to 23 and nearly 10,000 children attended. It was the first time in the institute's history that a province has held such an exhibition. The fair was organized by British Columbia's director of information for the U.K. and Europe, Richard Lillico.

The film and slide library continued to receive many requests. Travel agencies and schools along with British Columbia House's own promotional program made up the greatest demand. In addition full co-operation in preparation of trips to British Columbia was given to British journalists and broadcasters.

The agent general paid special tribute to the hard working, efficient staff at British Columbia House including the crew who maintain No. 1 Regent Street as an important landmark and heritage building.
GOVERNMENT SERVICES

LOTTERIES FUND ACCOUNT

The net proceeds from lottery operations in the province of British Columbia are placed in the lottery fund and from that fund disbursements are made on a regular basis to a number of special funds. In 1978, the scope of disbursements from the lottery fund was enlarged to include a wide range of community-oriented activities and for the first time direct grants were made from the lottery fund.

The disbursements from the lottery fund to the special funds were as follows:

\[
\begin{align*}
(a) & \quad \text{To British Columbia Cultural Fund} \quad \$1,521,450 \\
(b) & \quad \text{To British Columbia Physical Fitness and Amateur Sports Fund} \quad \$1,500,000 \\
(c) & \quad \text{To British Columbia Special Events Fund} \quad \$990,000 \\
(d) & \quad \text{To British Columbia Health Care Research Foundation} \quad \$2,700,000 \\
(e) & \quad \text{To British Columbia Heritage Trust} \quad \$1,000,000
\end{align*}
\]

A total of 54 direct grants from the lottery fund were made to organizations and these grants totalled $6,414,949.

ELECTIONS BRANCH

Major Activity

The major activity of the Elections Branch in 1978 was the redistribution of electoral districts initiated by the interim report of the Royal Commission on Electoral Reform, 1978. The redistribution resulted in the reorganization of over 1,600,000 voter registration forms. A reorganization was required in each of the 28 regional offices, with the consequent transfer of files among them.

In conjunction with the redistribution, all registrars of voters were asked to assess, and where necessary revise, their electoral polling divisions. The information from this revision was assembled and correlated in the Vancouver headquarters and forwarded to the map production division of the ministry of environment for the production of new district maps. Approximately 110 maps will be produced.

While the voter registration files were being reorganized, the branch organized a province-wide door-to-door enumeration. The last complete enumeration had been conducted in 1972. The enumeration commenced in October, with completion expected in March. A total of 1,093 enumerators have been employed throughout the province and 188 temporary office staff have been employed to process the enumeration data.

A by-election, held on March 20 in the electoral district of Oak Bay, was necessitated by the resignation of Dr. Scott Wallace, Leader of the Progressive Conservative Party. Mr. Victor Stephens, the new Leader of the Progressive Conservative Party, was returned as the Member for Oak Bay.

The branch has undertaken a study in relation to making voting easier for blind people. The province of Ontario and the federal government have gone in different directions on the subject employing the notched ballot and ballot template respectively.
Through the staff of the registrar of voters in Vancouver, the branch provided population statistics and working maps for the Electoral Reform Commission, and acted as a liaison with various government ministries for the preparation of the commission's interim report.

When time permitted addressograph, copying, and collating work was done for other areas of government, primarily the liquor distribution branch and the safety engineering services branch.

The branch also assisted the Labour Relations Board by supplying experienced personnel to act as observers, pursuant to Section 81 of the Labour Code of British Columbia, during the conduct of strike votes and lockout votes.

LEGISLATIVE LIBRARY

Computer-based Cataloguing

The decision to join with other libraries in the province in making use of the University of Toronto Library Automation Systems (UTLAS) catalogue support system and to become a member of the British Columbia Union Catalogue (BCUC) project was made after much consideration. A formal agreement with UTLAS was signed in August and the library was accepted as a member of BCUC in September.

Although the delivery of the terminal for making use of the UTLAS records has been delayed, it is expected that the transition to automated cataloguing will be completed in the early months of 1979. The card catalogue will be "closed," that is, frozen in its existing state, and all future records of the library's holdings will be on Computer Output Microfiche (COM).

Last year's report noted the visit of two senior staff members from the National Library of Canada to discuss a formal agreement under which the legislative library would become the official agent for providing Cataloguing In Publication (CIP) data for British Columbia government publications. The agreement was signed on behalf of the British Columbia government by the provincial secretary and minister of travel industry in May. British Columbia thus became the first provincial government to agree formally to participate in the federal program administered by the national library and is, in fact, still the only province to be providing cataloguing data within its publications under the national scheme, although Ontario, which entered into a similar agreement shortly after British Columbia, had indicated that CIP information should begin appearing in its government publications next year.

Under the program essential bibliographical information needed for library cataloguing of an item is supplied to the author ministry or to the Queen's Printer prior to printing so that it appears—usually on the reverse of the title page—within the publication.

The demands of the program on the library, are heavy but in the absence of a provincial government publications distribution centre, only the legislative library can provide such a cataloguing service, given the necessity for confidentiality in the handling of unpublished government material.

In spite of some difficulties in the communications necessary to the cataloguing, the arrangement with the national library is useful. Under their supervision we are assured that the CIP data in British Columbia government publications is in accordance with national and international standards. Even more important from the point of disseminating information about provincial publications is the national library's policy of entering all bibliographical information approved for British Columbia publications into their data banks for distribution by CAN-MARC tape and through the national bibliography, Canadiana, immediately upon publication.
The number of items for which CIP was supplied during the year remained close to the previous year’s total. The cataloguing department’s major problem in carrying out the program is still the difficulty in securing the material to be processed. The establishment of a government publications agency may alleviate this problem.

**Computer-based Information Services**

Use of the library’s on-line information retrieval service continued to grow steadily during the year. During the summer the demand for service from staff on special research projects grew to the extent that limitations were considered. Training in the use of the terminal and in on-line search techniques is being expanded so that all librarians on the reference staff will be able to make use of the facility although the supervision of the service and the monitoring of its use will continue to be assigned to one or two staff members to ensure efficiency.

Two new bases were added during the year, the index to the Toronto Globe and Mail and the Canadian Council on Social Development data base. The Globe and Mail service has proved to be of great assistance, particularly in meeting members’ requests.

**Shelving Notation for Government Publications**

John McEachern, head of the government publications division, has devised a shelving code to assist in the filing and retrieval of government publications. In the past these publications have been placed on the shelves using only the identification published in each volume, a task that has largely required trained librarians in order to achieve accuracy. With the newly-developed coding system, which was applied to provincial documents other than British Columbia for an eight-month trial period and which proved eminently feasible, it will be possible to assign both the shelving and the retrieval of document material to the clerical staff as has always been the practice with the classed book and the periodical collections.

Copies of the coding system have been forwarded to a number of libraries in the hope that the system may prove useful to other institutions faced with the difficult task of processing and retrieving government publications.

**Publications**

The library issues two monthly checklists to assist in the use of material. The list of recent accessions is designed especially for members and their research staffs to keep them informed about useful material added to the collection.

The second, the monthly checklist of British Columbia publications, continues to be of wide interest to librarians and research workers throughout Canada. Requests to be placed on the mailing list far exceed the library’s ability to produce sufficient copies to meet the demand and distribution is limited, therefore, to the larger Canadian academic and public libraries, to Canadian legislative libraries, and to school district resource centres in British Columbia. In an effort to encourage wider circulation, the library places no restriction on photocopying of the list and co-operates with the open shelf division of the library service branch in making an abbreviated version of the checklist available for publication in the British Columbia library association’s “Reporter.”

There remains, however, a real need to improve both the distribution and the method of compiling the checklist. A study of more efficient ways in which the work can be done is continuing.

In response to requests from members and to assist in clarifying the function and services of the library, a brochure outlining the hours and areas of reference
service, the range of the collection and including a brief history of the library was prepared and is now available upon request.

A helpful bibliography listing sources of statistical material, particularly summaries of current statistics, was compiled by a member of the reference staff. It has been distributed to members of the legislature and to their research staffs.

Microfilming

The microfilming program, designed for the preservation of those of the province's newspapers that are not commercially microfilmed, continued to show progress during the past year. Files of all papers received during the year, except those available by purchase from commercial firms, were filmed and further progress was made on the filming of the library's historic files. As noted in last year's report, the filming is done for conservation purposes only; film is not available for commercial distribution.

Once again the central microfilm bureau, whose personnel carry out the work, has provided a very high level of service.

Recovery of Stolen Property

In 1974, during the period when the stack area of the library was under renovation, a number of volumes were stolen from the collection. The library was notified in August 1974 by the New York City Police that its volumes, together with a large number from libraries in Washington, Oregon, California, Kansas, and from other libraries in British Columbia, were in the custody of the police department. The trial of the person who committed the thefts was concluded in 1976 and the stolen property has been returned to the legislative library.

Space

During the past year the weeding of the collection continued in order to remove from the shelves material that is no longer relevant to the service requirements of the library or that might be of more immediate use in another library. All volumes that are so removed from the collection are made available first to libraries in British Columbia and then to institutions outside the province. Academic libraries particularly are thus able to supplement their research collections with material of use within the context of their holdings that is no longer required by the legislative library.

As a result of the decision taken two years ago to hold copies of newspapers after 1976 only in microfilm, it was possible to compress all of the bound newspaper collection, allowing no further room for expansion of the bound files. The shelf space thus gained has been used to re-shelve the oversize book collection and to open badly-needed shelf space on the third stack level. A third of the entire book collection has been shifted and a large area has been made available to accommodate the growing intake of government publications.

Service to Ministerial Libraries

A significant change in the library's service policy to other ministries was begun during the year. As last year's report indicated, direct service to the ministries of human resources and recreation and conservation through the secondment of legislative library staff ceased March 31 with the transfer to the ministries of the two former legislative library staff members.

A second re-assessment of the library's role has led to a decision to phase out the library's cataloguing service to other ministries.
For some years the legislative library has provided card-based catalogue service for a number of ministry libraries. This has been justified on the basis of the efficiency of centralized operations and of the ability to share resources through a single union catalogue. Three issues however have called this service into question: rising labour costs and increasingly attractive machine options; evidence that the union catalogue does not promote resource sharing, and increasing awareness that the standardized cataloguing practised by a centralized service agency does not meet the needs of ministry libraries. In addition to these factors, the fact that the service could only be extended to some ministry libraries because of staff and budget limitations and the lack of any accountability was unsatisfactory. Finally, the inability to locate a manual card catalogue in more than one site has been a problem for some ministries.

The circumstances led to a review of automation options in early 1977. The focus of library automation at that time in British Columbia was the British Columbia Union Catalogue Project (BCUC) based on the University of Toronto Library Automation System (UTLAS). The study of legislative library options led to a recommendation that it enter the BCUC project. This study did not fully recognize the differing needs of ministry libraries, however, nor did it adequately appreciate the costs of sorting the data for each ministry on a frequent cycle. A closer study made it only too apparent that UTLAS was highly desirable for the legislative library on its own but unattractive for the legislative library acting as a service bureau for a number of small client libraries. In addition to simple cost considerations it became clear that the powerful (and expensive) capabilities of the Toronto system would not be utilized by the small libraries.

The possibility of a simplified automated cataloguing system was raised with the government libraries association in the fall of 1977 but preliminary investigations through British Columbia Systems Corporation (BCSC) were not fruitful until late in 1977 when the ministry of forests took the initiative. They had taken a library package developed but never implemented by the department of transport and communications, simplified it, and used it to run a small library of fire protection documents. This system was reworked and implemented in the main forests library which contains 5,000 items. The creation of machine readable catalogue records was accomplished in a remarkably short period of time and final printouts were delivered in June, 1978.

This gave government libraries a third option, a batch cataloguing system supported by the British Columbia Systems Corporation. The strengths of the system are its simplicity, its relative economy, and the ability it provides for individual operation.

In view of the present situation, which is fully satisfactory neither to the ministry libraries nor to the legislative library, in view of the existence of a useable alternative cataloguing system, and in view of the legislative library's need for more staff time to carry out its work under the CIP program, which is more relevant to its role as a legislative library, it was decided that free cataloguing service for ministry libraries should be brought to an end. In order to allow ministries receiving the service at the present time to provide funds in their estimates for the change, a termination date of March 31, 1980 was set. Until that date the present service will continue for those ministries requiring it, although a number have already indicated that they will assume responsibility for cataloguing their collections prior to 1980.
Workshops, Conferences, Training Sessions

Members of the professional staff attended a number of workshops and conferences during the year, among them the annual meeting of the western Canadian division of the American Society for Information Science, a conference on the legislative process, and workshops on computer-based cataloguing, legal bibliography, current cataloguing practices with regard to authorities control. Two of the librarians from the cataloguing division took part in a seminar and training session on CIP at the national library and all the reference librarians have undergone special training in the use of the on-line information retrieval equipment. The assistant librarian attended the conference of the Canadian Association of Law Libraries in Ottawa. The librarian took part in the biennial meeting of the Association of Parliamentary Librarians in Canada, which was held in Quebec City in November.

QUEEN'S PRINTER

During the year, the Queen's Printer experienced considerable growth. Invoices for printing and stationery purchases to the end of the year were $10,500,000, an increase of 12 per cent over the previous period. The Queen's Printer growth was reflected by the 6,200 purchase orders issued to its suppliers, including the purchase of approximately 1,000 tons of paper for both printing and stationery sales.

This past year marked the beginning of paper shortages, price increases and extended delivery times from suppliers; a situation similar to 1973/74.

During the year, the Queen's Printer in conjunction with the Government Employee Relations Bureau successfully negotiated a new two-year labour contract with the Council of Graphic Arts Unions. Settlement for the employees was within government guidelines.

1978 saw the introduction of new technology into the department. Extensive renovations were made to the composing room to create a controlled environment for the new computerized typesetting equipment.

Objectives for the coming year will be to concentrate on the typesetting system and to establish flexibility and speed in serving the ministries during our transition from hot metal to cold type production.

POSTAL BRANCH

Despite the labour unrest in Canada Post in September and October 1978 the postal branch continued to process volumes of mail.

In the year 1978 the postal branch processed 31,071,909 pieces of mail. This compares with 31,720,470 in 1977, when there was no disruption of service in Canada Post.

The total cost of postage in 1978 was close to $5.5 million, and with another increase in postage due in April 1979 the total cost could well be over $6.5 million.

Two branch offices were opened in 1978, at 940 Blanshard Street and at Riverview Hospital in Essondale. The Blanshard office will handle the mail for law courts, consumer and corporate affairs, ministry of highways, and the lottery branch. The office in Essondale will handle all mail for residents at Riverview Hospital and the ministry of health.

The direct "containerization" service for mail originating in Victoria has now been extended to 30 major locations in British Columbia, ensuring next day delivery to government offices. The branch will continue to monitor volumes of mail to other locations not served by our "container." They will be added as warranted.
REPORT OF THE PROVINCIAL SECRETARY, 1978

Our Vancouver office moved into new quarters in Robson Square in June 1978 and the additional work area, with proper loading facilities, is a great improvement over the former site in the Vancouver courthouse.

Leon E. Hall, director of the postal branch has indicated that a large distribution change of British Columbia government mail is forthcoming in 1979. Major offices in British Columbia will be involved and Mr. Hall intends to visit those offices in early 1979 to outline the changes.

Total Volumes—Victoria and Vancouver Only

<table>
<thead>
<tr>
<th>Year</th>
<th>Pieces Received</th>
<th>Pieces Dispatched</th>
</tr>
</thead>
<tbody>
<tr>
<td>1974</td>
<td>6,717,151</td>
<td>15,618,026</td>
</tr>
<tr>
<td>1975*</td>
<td>6,422,642</td>
<td>13,177,291</td>
</tr>
<tr>
<td>1976</td>
<td>9,943,404</td>
<td>13,637,814</td>
</tr>
<tr>
<td>1977</td>
<td>11,747,147</td>
<td>19,973,323</td>
</tr>
<tr>
<td>1978**</td>
<td>10,867,884</td>
<td>20,204,025</td>
</tr>
</tbody>
</table>

* Federal postal strike—eight weeks.
** Federal postal disruptions in September and October.

CENTRAL MICROFILM BUREAU

The central microfilm bureau, comprised of 10 work stations throughout government and 79 employees in the Victoria and greater Vancouver areas, experienced unprecedented production growth in 1978. In addition to the film exposed and processed from the bureau's work area there was an excess of one million feet of film processed for ministries operating their own micrographic installations. This represents approximately half of the film processed for the year and an indication of the micrographic activities in the service.

Also, the bureau has installed a 17-foot-long archival Houston Fearless film processor in the Vancouver film laboratory with plans for a similar model to be installed in the Victoria film laboratory when all central microfilm bureau operations are located in one building. These installations will support the high rate of microfilm processing, quality control and monitoring of government micrographic systems already active and will provide for general micrographic services required.

The initiation of new government programs making information available to the public requires co-operation and co-ordination by ministry and central microfilm bureau personnel to develop methods and procedures necessary for micrographic systems to support the programs.

The following are examples of film projects the bureau handled this past year.

Ministry of Environment—Land Management Branch

The bureau was requested to film 18,000 files of land management information to disseminate to seven newly created field offices. Although this was not a regularly scheduled filming project, the bureau was able to draw from auxiliary staff resources to augment a normal one-shift system with a second shift. The priority given to this program was due to the tight schedule for the move of land management personnel. The files had to be on hand for personnel in the field to perform their duties efficiently.
In similar circumstances the bureau completed the filming of approximately 3,500 well reports for the engineering section of the ministry of mines and petroleum resources. The public will now be able to receive all of the well reports in diazo fiche form or, in part, in paper print form.

Ministry of Finance—General Administration Branch

A project requiring more rapid rotary filming equipment was completed with approximately 7,000,000 general account, payroll and other cheques being recorded on microfilm. This project was filmed on a recently developed extra thin base polyester film with packing density increased 100 per cent. It is possible to house 200 feet of film on a normal 100-foot acetate film storage spool thereby recording 25,000 cheques with fronts and backs filmed simultaneously and displayed opposite each other on 16 mm film at a reduction of 40-times.

These are cheques returned from financial institutions after recipients have cashed them. The procedure enables those with accounts to check film for clarification of payment.

The director has been requested to consult with project management personnel, advising ministries on various occasions regarding procedures, methods, and selection of micrographic equipment.
The director has been elected president of the inter-provincial micrographic council for 1978/79. The council is comprised of senior micrographic representatives from the province who meet annually just before the Canadian micrographic society’s conference.

The director is currently participating in the development of a standard for the “admissibility of micrographics in the courts,” working with the British Columbia crown counsel office. That office has initiated a cross-country study of the Canada Evidence Act and the admissibility of micrographics in the courts.

The director addressed the Victoria chapter of the national secretaries group.

**Organization**

The reorganization of the provincial archives and the central microfilm bureau has emerged in the past year.

A closer relationship with the manuscript and government records sections of the archives has been instrumental in defining the bureau’s direction regarding film requests and priorities, and has been helpful in offering alternatives to ministry personnel involved with record keeping.

The director’s responsibility to the provincial archivist has been beneficial in solving administration, organization and operational problems.

Treasury Board approval was received this past year for the classification of a technical co-ordinator and two program co-ordinators. The responsibilities of the two program co-ordinators will be divided with one supervising operations in Vancouver and the other in Victoria. The addition of these staff will allow for greater development of the services to be offered and of the policy necessary to guide the operations.

The technical co-ordinator will have a consulting role with ministry personnel and the purchasing commission. The co-ordinator will provide technical information.

In addition to implementing programs, the co-ordinators will liaise with ministry personnel to develop satisfactory schedule and space (for on-site filming) and create methods and procedures to increase production.

**Projections**

The educational section of the bureau will commence seminars for ministry personnel requiring guidance to make best use of micrographic systems. This section of the bureau will take a leading role in the development of micrographics in the government.

Records management personnel will become an integral part of the development of ministry record keeping. They will also help the development of the bureau in an interfacing role.

The development of a records management program is needed with records management staff actively involved in ministries to make inventories of records and developing schedules to handle them with guidance from the manuscript and government records section of the provincial archives.
**Comparison List of Services**

<table>
<thead>
<tr>
<th>Service</th>
<th>1977</th>
<th>1978</th>
<th>Per Cent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Searches</td>
<td>6,213</td>
<td>6,926</td>
<td>+12</td>
</tr>
<tr>
<td>Prints</td>
<td>19,047</td>
<td>24,720</td>
<td>+30</td>
</tr>
<tr>
<td>Cartridges</td>
<td>3,694</td>
<td>3,995</td>
<td>+8</td>
</tr>
<tr>
<td>Computer Paper</td>
<td>62,200</td>
<td>57,980</td>
<td>-7</td>
</tr>
<tr>
<td>Jackets</td>
<td>58,321</td>
<td>149,578</td>
<td>+157</td>
</tr>
<tr>
<td>Diazo Duplicates</td>
<td>—</td>
<td>50,457</td>
<td>+100</td>
</tr>
<tr>
<td>Copy Film</td>
<td>235,675</td>
<td>234,805</td>
<td>-.4</td>
</tr>
<tr>
<td>Aperature Cards</td>
<td>74,732</td>
<td>88,160</td>
<td>+15</td>
</tr>
<tr>
<td>Processed Film</td>
<td>1,908,270</td>
<td>2,110,960</td>
<td>+11</td>
</tr>
<tr>
<td>Exposures</td>
<td>16,182,703</td>
<td>17,514,449</td>
<td>+8</td>
</tr>
</tbody>
</table>

34 per cent gross increase.

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*Exhibit Area*—Over 837 m² of display space provides an area for special exhibits.

**ROBSON SQUARE MEDIA CENTRE**

Robson Square, the 4-block courthouse complex in the heart of Vancouver is quietly gaining public recognition. The building’s character is shaping up and people are very interested in the pattern of growth.

The factor which contributes largely to this personality is the media centre and surrounding amenity areas. The media centre is under the direct jurisdiction of the ministry and comprises the media centre theatres, lecture halls, and exhibition space.

Robson Square amenity areas, in total, have been busy since the October 1978 opening. On any given day, you could see a fashion show on skates on the plaza;
a production crew filming George C. Scott in the media centre; children arriving by private buses to see Laterna Makika, the Czechoslovakian black light theatre; visitors admiring the Centennial Museum's display in the exhibition area; or a mariachi band entertaining the patrons of the food fair.

The media centre itself is composed of six lecture rooms, three with sliding doors which roll back to form one large auditorium. The rooms are available for diverse use: press conferences, continuing education lectures, luncheons, workshops, and displays.

The cinema is designed mainly for film presentations, seats 350 and has 35 and 16 mm projectors. The theatre, with rear projection screen, seats 140 in conventional fashion with room for another 150 seated on a bleacher arrangement around the theatre sides. Both theatres are equipped with small stages for live presentations and the walls of the smaller theatre fold back to form a huge standing reception area for short speeches and audio-visual presentations.

The 9,000 square feet of exhibition space in the media centre provide a nucleus for mini-conventions. The space is 62 feet wide and 125 feet long, with a 50-foot square well opening up for viewing from the food fair. Exhibitors can display their latest wares, and interested consumers can visit and then attend workshops in the adjoining lecture rooms, or presentations at either of the theatres.
CULTURE, HERITAGE, AND RECREATION

BRITISH COLUMBIA PROVINCIAL MUSEUM

R. Yorke Edwards, Director

The museum continues to be popular and an exciting place to work. For the seventh year in a row more than a million people entered the exhibitions building, while many thousands more were in touch with the museum through its several dozen other ways of helping people and communicating with them. The provincial museum appears to have evolved a successful mixture of science and entertaining communication that has caught the attention of museums around the world.

Many people and institutions outside the museum have contributed to a successful year. The Royal Ontario Museum loaned its security expert, Mr. H. Harvey, for a survey which it also helped fund. Dr. Len Hills, University of Calgary, twice donated several days to organizing our rather neglected collection of fossils. Henry Birks & Sons Ltd. gave generous financial assistance toward our show of Canadian silver from the Birks collection. Mr. and Mrs. F. C. Reif donated an outstanding collection of Haida carvings in argillite. The National Museums of Canada continue to give annual grants toward travelling exhibits, inventory, training, and various special events. By no means least, the Friends of the Provincial Museum continue to help the museum in countless ways, donating generously of both time and money. Their projects this year included: helping young native carvers; an elevator for the handicapped; adding to the library; upgrading the soil in the museum’s garden of native plants, and funding a plastic, life-size, model of a woolly mammoth.

A particularly gratifying project of the friends was the funding of our first full-time manager for the Newcombe auditorium, and supplying the operating funds. After brief experience, we can now demonstrate that our beautiful theatre can be a constant success attracting satisfactory crowds morning, afternoon, and night.

Co-operative projects add to the list. The provincial museum of Alberta has, for the third year, used its palaeontological capability (which the British Columbia provincial museum lacks) to salvage many dinosaur tracks from rocks exposed on the floor of the Peace River canyon.

Dr. Chandler Scriven of the University of Wisconsin chose this museum for detailed studies on how to increase the communication effectiveness of museum exhibits. The result was a successful joint project that improved our exhibits and our staff’s understanding of the need for effective communication in displays.

Other highlights during the year included a successful joint conference in October of the American Association of Museums and the Western Association of Art Museums, which attracted a record registration from all over the western United States. Queen’s University agreed to sell rights of use of new plant preservation techniques to the museum under patents and patents pending held by the university. The methods are a major advance for biology and, for the museum, could save funds as Phase I of the new natural history gallery takes shape. Finally, in April, the first Great British Columbia Egg Race took place in the museum foyer, an exciting mixture of technology and nonsense that attracted much attention.
A successful year of publications produced: a second handbook on plants eaten by British Columbia Indians; an occasional paper on the birds of Pacific Rim national park (manuscript courtesy of Parks Canada and the Canadian Wildlife Service); a study of human remains found near Hesquiat Harbour; and a manual of instructions for writers and editors mystified by the process of the printing shop.

It is fitting to end this sequence of successes by noting the magnificent response of the government of British Columbia to our urgent request for lottery funds for collecting old pieces of Indian art and artifacts. It is the last chance to acquire a collection of world class at reasonable cost. Now this famous art can be kept at home in British Columbia, where a good representation belongs.

The Vermilion Star (*Mediaster aequilis*)—a common sea star of British Columbia waters.
The division's increasing involvement with fresh-water fauna, as well as marine, has necessitated changing the name to Aquatic Zoology from the former Marine Biology. This involvement was exemplified in 1978 by a field-trip to the Peace River area to obtain specimens and photographs for a revision to the handbook on fresh-water fishes. The trip also involved studies to determine if a fresh-water fish, the Speckled Dace, is an endangered species.

Current research includes studies of the natural history and taxonomy of several genera of marine fishes, among them Radulinus, Icelines, Lycodapus, and Hemilepidotus. An x-ray machine, acquired with funds from the Friends of the Provincial Museum, has enabled us to study the internal anatomy of fishes, which is important in taxonomic work. The collection and identification of marine invertebrates continued with the specimens and data gained to be utilized, among other things, in the preparation of future handbooks. Collaboration with federal and university collection programs has also yielded many interesting and useful specimens.

A major part of our energies during the year were devoted to preparing permanent and travelling displays. Photographs and text for an underwater exhibit were completed, and the planning, text, and illustrations for the marine section of the permanent natural history exhibit are nearly complete.

Three scientific papers, an article on marine life for Beautiful B.C. Magazine, and 14 illustrated lectures were also among the activities of the division in 1978.

ARCHAEOLOGY

Donald N. Abbott, Curator

The division was involved in two major field projects in 1978: a large, multisite, salvage program at the Duke Point industrial development near Nanaimo, carried out in co-operation with the University of Victoria, and an experimental program in the Victoria area designed to develop techniques for intensified site inventory that will yield greater information without resorting to full-scale excavation. Other field work was carried out in Prince Rupert harbour, Zayas Island, Anthony Island, and in the Similkameen Valley.

Core samples from red cedars, collected as part of the Hesquiat project, were used in a major research breakthrough at the Western Forest Products laboratory where a 300-year dendrochronological sequence at Hesquiat was found to correlate with part of a 1300-year sequence at Kitimat, more than 500 kilometres away.

Two promising techniques were developed for preparing geotomes (solidified stratigraphic sections from the walls of excavations). One method considerably shortens the time required when the soil is dry; the other can be used with wet soil and even underwater.

Negotiations were carried out with certain Indian bands to assist them in assuming stewardship of archaeological collections from their areas and a transfer of collections was made to one band.

In addition to the usual extension activities, staff prepared educational material for parks branch and the Saanich Indian school board and participated in an innovative teaching program on early man for Prince George schools.

We were saddened by the deaths in 1978 of Mary Amos and Mike Tom, both elders of the Hesquiat Band, and of Charles E. Borden, the father of British Columbia archaeology.
Nineteenth-century Tsimshian mask of a woman. The mask was collected by William Duncan, the well-known missionary who established the Christian community of Metlakatla, near Prince Rupert.

**BOTANY**

*Robert T. Ogilvie, Curator*

The reference collection of British Columbia plants forms the basis of this division’s research program and provides information for public extension and display exhibits. In 1978 more than 3,000 specimens were added, bringing the total of vascular plants specimens to 90,000. Besides collections by staff important collections were received from J. Pojar, R. Long, G. Mendel, L. Pedley, and N. Turner. Loans of specimens were made to and from a variety of botanical institutions, among them the Academy of Science, Moscow, U.S.S.R.; Missouri Botanical Garden; National Museum, Ottawa; Biosystematics Research Institute, Ottawa; Canada agriculture stations at Kamloops, Swift Current, and Beaverlodge; and the universities of British Columbia, Alberta, Calgary, and Lethbridge.
A major improvement program got underway on the native plant display gardens, the outdoor display of living plants of British Columbia in the heritage court. The program involved re-designing parts of the sunken garden, removal of the clay subsoil and its replacement with better topsoil, addition of new stock, and organizing a labelling and data record system for all the plants. A new garden technician was appointed, and valuable professional assistance provided by Mr. Verne W. Ahier.

A highlight of the division's extension program this year was the series Green Plants and Man, attended by 875 people in four rural communities of the province.

Four new species of water plants were discovered for the province. The division co-operated with Dr. N. Turner in directing research on the ethnobotany of Pacific Rim national park. Work was completed on a revision of the birches for a new edition of The Flora of Alberta, and on select groups of rare and endangered plants species of British Columbia.

ENTOMOLOGY

Robert H. Carcasson, Curator

Although the accessibility and scientific usefulness of the insect and arachnid collections were greatly enhanced by the acquisition of several new storage facilities, the chronic lack of floor space continues to create acute problems. It was found necessary, therefore, to move parts of the collections to the Viewfield Road warehouse for storage.

The re-arrangement of existing collections of Lepidoptera was completed with the identification and sorting of the moth family Noctuidae. New collections of soil mites were identified, sorted, catalogued, and incorporated into the collections. Several important collections of mites were received on loan from the University of California at Davis, Fort Mayes University (Kansas), and the British Museum. A large collection of soil mites was returned to the Laboratoire de la Faune du Sol (Dijon) after sorting and study.

Several field-trips were made to verify or extend existing faunistic records, and for pioneering studies of the Pacific Northwest soil fauna. Among areas collected were the Cowichan and Comox valleys and the Cedar district, on Vancouver Island, and the Kootenay and Cariboo regions of the mainland.

The division's principal research project remained the systematics and distribution of uropodine mites in the Pacific northwest. In addition a survey of the insects and arachnids associated with Garry Oak on southern Vancouver Island was commenced in co-operation with members of the Victoria Natural History Society.

ETHNOLOGY

Peter L. Macnair, Curator

The division's ethnohistoric photographic collection of 16,000 catalogued prints was supplemented this year by photos obtained from the National Museum of Canada, the Smithsonian Institute and other agencies in North America. This project was generously supported by the Friends of the Provincial Museum.

The friends also funded the recording of three elderly southern Kwakiutl singers: Thomas Hunt, Jack Peters, and Tom Willie. More than 100 songs were recorded.

The division continues to collect contemporary northwest coast silk-screen prints, funded partially through the friends. Approximately 50 prints have been collected which includes the work of 65 British Columbian Native Indian artists.
In addition to contemporary materials, the energies of the curator continue to be concentrated on the collecting of British Columbian ethnohistoric artifacts. One important collection consisted of artifacts which document a late Bella Bella style practised by one or more artists. Two of these objects were acquired through funding provided by the secretary of state, government of Canada. This material was supplemented by two Bella Bella painted paddles donated by Mr. C. Ormiston of Victoria. The division was pleased to receive a Nootka basket, a mountain goat horn spoon, two Bella Bella silver brooches and a pair of earrings from Miss Francis M. Partridge of Victoria; a contemporary Coast Salish woven blanket and a Kwakiutl copper from Mr. and Mrs. M. J. Johnson of Seattle; an Ojibwa bandolier bag from Mrs. W. B. Wilson of Victoria; and a wooden Tlingit bowl from Rex L. and Kathryn L. Bartlett of Marysville, Washington.

The British Columbia provincial museum's teaching kit 'Kootenay,' set up in a classroom in the Cranbrook school district.
REPORT OF THE PROVINCIAL SECRETARY, 1978

LINGUISTICS

Barbara Efrat, Curator

The division's collection, consisting of both taped and written materials, continues to grow, with 663 tapes added in 1978, bringing the total to 1,154. Much of this material has been produced by linguists working under contracts. In 1978 these contracts were awarded for work on Bella Coola, Haida, Okanagan, Saanich, Gitksan, and Nootka. Arrangements have been completed for the division to acquire copies of many tapes containing valuable linguistic data currently in the collection of the National Museum of Man.

After two years of development and planning, a small exhibit on native languages of British Columbia opened at the museum at the beginning of the summer and ran through September. It has since been sent to Campbell River and is scheduled for Gibson's Landing shortly.

The division was represented at the 13th annual International Conference on Salishan Languages, where a member of the staff gave a presentation on aspects of southern Kwakiutl syntax. Staff also gave informal talks on Nootka at the University of British Columbia (Museum of Anthropology) and the University of Victoria, and on southern Kwakiutl at these universities, as well as a general discussion on linguistics at the Campbell River museum for the volunteers there.

MODERN HISTORY

Daniel T. Gallacher, Curator

This division acquires, preserves, and interprets artifacts and data of significance to British Columbia for the period 1770's-1970's. It focuses chiefly in the areas of social and industrial history with the aim of developing and maintaining collections for study and exhibit. During 1978, the curators and technicians made important steps toward refining both acquisitions policies and methods for collecting. Foremost among these was the decision to specialize in provincial manufacture by collecting the tools of tradesmen as well as examples of British Columbia products. A program of research and field work, employing students under curatorial supervision, proved successful in this regard, and further projects of this nature are planned for 1979. Other work included: extensive retroactive cataloguing of the objects inherited by the division from various government agencies; action with regard to the British Columbia provincial museum being designated an authorized weapons collector under the new federal gun control legislation, and improvements to storage facilities in the curatorial tower.

Curatorial research included: a study of British Columbia's coal industry to 1891; colonial road building methods and activities; the province's manufacture and trade in precious metals; a case-study in pioneer self-sufficiency (Armstrong), and the history of aviation in British Columbia. Research was also carried out for several displays, the most noteworthy of which were: Victorian clothing in British Columbia; two Captain Cook exhibits (Museum Train and the Seaward gallery); A Sterling Past showing selected elements of the Birks family's private collection, and Airborne, a travelling display designed to introduce the province's aviation history to the public. The Museum Train travelled the Kootenays in the fourth season of its five-year province-wide tour.
The bird and mammal division officially became known as the vertebrate zoology division this year. The name is more appropriate in that the division works with amphibians and reptiles as well as birds and mammals.

Priority was given to display commitments this year. Large-scale permanent natural history displays, scheduled to open in 1979, demanded a great deal of planning, collecting, and preparation. A major item of display was the reproduction of a woolly mammoth for the entrance hall of the new galleries.

The large sea-lion mounts were completed this year, as well as some 90 specimens of various species of vertebrates for the coast forest, hall of the sea and didactic displays.

Field work was restricted this year but collections were made of white-footed mice from Doyle Island in Goletas Channel where introductions of Vancouver Island mice, made in 1974, are being studied. Inventories and food studies of wintering sea birds were also carried out in Oak Bay, at Race Rocks, and in Tsehum Harbour.

Field collections were made by the associate curator while on a series of lecture tours through British Columbia. He addressed 70 school classes, natural history societies and other groups. In addition, he took part in several radio and television presentations.
With the aid of summer students employed under the work in government program, a bibliography of British Columbia ornithological literature was produced. There were about 700 loans of scientific study and educational material made to various institutions, individual scientists, researchers, and students during the year.

**CONSERVATION**

*Richard Renshaw-Beauchamp, Chief*

The care and preservation of the museum's collections occupy most of the energies of this division. A recurring problem with condensation in the “glass house”—the display area for totem poles—was corrected late in 1978. With this, one of the outstanding attractions of the museum can be re-assembled.

A major effort was made to rid the Fannin building of its resident carpet beetle population by shutting down and fogging all affected areas. This has not been completely successful but has cut the population considerably.

A departure for this division was the work carried out at Ninstints village, and at Standing Rock near Keremeos. The former, a proposed world heritage site, was partially cleared and the life of the remaining poles and house frames considerably prolonged. Standing Rock, a most important Interior Salish historic site, was cleaned of graffiti and 35 hitherto unrecorded pictographs were revealed. A native canoe, uncovered in the Kettle River near Grand Forks, is being treated in Grand Forks using our expertise and materials.

The division staff visited 22 small museums in British Columbia during the year to assist with local conservation problems.

**EXHIBITS**

*Alex James, Chief*

A major change in the administration of the division, which involved a change in leadership, was completed in 1978. Despite this, considerable progress has been made on phase I of the new natural history exhibits including all the major construction of the coast forest and seashore dioramas. A plant preservative solution, developed by Queen’s University, was purchased and is being used to preserve the botanical specimens for these dioramas. The 30-foot projection dome, which forms the ceiling of the coast forest display was built and installed, together with all the fibreglass trees. The background of this diorama is more than 140 feet long and painting it is a formidable undertaking for the artists of the division.

A major element in phase II of the natural history exhibits is that part of the aquatic zoology exhibit which will be a “submarine.” While this phase will not open until later, the major engineering for the “submarine” has been installed to make it possible to open phase I.

Once again the Friends of the Provincial Museum were of enormous help, sponsoring a full-size replica of a woolly mammoth and a spiral stairway; both items are major elements of phase I. A Pos I process camera was also purchased by the friends and has proved invaluable.

1978 was the bi-centennial of Captain Cook and the division opened a temporary exhibit to help the celebration along. Another important exhibit was the Canadian silverware of the Birks collection.

Museum people from many countries came to see the exhibits and to discuss our methods: Australia, Japan, U.S.S.R., and the U.S.A.
Dear Kea,

How are you doing Kea? Hope you're fine. Can you please come to our school once more. I like to feel your feathers. Can you send me a picture of yourself. I have a Valentine card for you. Do you like Valentines? Please thank Mr. Campbell for telling us about owls. I hope the people like you down there because I do.

Bye - Kea

Love
Barbara
Helen
Joseph

Just one of the many valued opinions received in regard to the museum's travelling displays. This one on "Big Eyes," the story of owls.
Since 1974, thanks to an increase in the number of volunteers, this division has tripled its activity programs available to school classes coming to the museum. Also since then, two functions have been added to the division without increasing the staff: co-ordinating and installing temporary exhibits and producing and circulating travelling exhibits. The extension program, including curatorial lectures, is funded by the National Museums of Canada assistance to associate museums program.

During the summer, ministry of labour funding provided 12 tour guides who guided over 15,000 visitors. Staff of the division gave "specials" to 6,040 people and more than 100 hours of training to docents and tour guides. They also helped train docents in Campbell River, Penticton, Sidney, and Vancouver, and gave workshops for teachers in Prince Rupert, Richmond, Nanaimo, and Cranbrook. An experimental teacher training course was given, in co-operation with staff from Simon Fraser museum of archaeology and ethnology and seven other lower mainland museums, on how to use museums. This was the first such course in Canada.

One new travelling exhibit was produced. It was Airborne, history of aviation in British Columbia. One temporary exhibit, Victorian Fashions, costumes from the modern history collection, was also produced. Both were produced with curatorial support from modern history. Our travelling exhibits appeared in 26 community museums throughout the province this year.

The Interior Salish teaching kit, and a new kit, The Kootenay, circulated in Oliver, Osoyoos, Nelson, Chilcotin-Cariboo, Cranbrook, and Nelson school districts.

MUSEUMS ADVISOR

John E. Kyte, Museums Advisor

In 1978, the museums of British Columbia emerged as a vital part of the cultural community of the province and, excluding the two major institutions, attracted an estimated 1.5 million visitors. During the year, this division continued to work in three major areas of assistance to community museums, training, advisory services and funding.

Advisory services provide technical advice and assistance, to community museums with particular emphasis on guidance to the smaller institutions usually operated by volunteers. Such institutions depend extensively on the services of the division.

The training program moved into full-scale operation with the appointment of a new training co-ordinator in March. As in previous years, training was carried out through a seminar workshop program, geared to the needs of community museums, and a three months internship using the facilities of the provincial museum.

Eight seminar workshops were presented in areas where upgrading in the basic of museum operation was required. The internship program again proved a successful training technique.

In 1977, the British Columbia museums and archives assistance fund supported several projects necessary to improve operational standards in community museums. With the program co-ordinated through the provincial museums advisor, both museum training and the advisory services were closely linked to projects supported through these grants.
This was a year of progress for the friends. Membership increased from 511 to 550, of which 104 were new members. Of the individual members, the 68 gift shop volunteers are probably the most active. Through their efforts more than $155,000 was produced and made available for projects for the museum, a 30 per cent increase over 1977. Of the member organizations, the docents association, as in former years, was by far the most prominent in its service to the museum.

During the year the friends financed 11 projects with a value of nearly $142,000 compared to 47 projects and some $182,000 in 1977. This reduction in projects, though with greater individual value, reflects a new policy worked out between the friends and the director of the museum as a result of the changing needs of the museum and the increasing revenue generated by the gift shop. The museum no longer needs tools and specialized equipment to build and develop its displays. Now, funds to aid it with its annual budget and in improving its value to the people of British Columbia and their many visitors, are needed.

The major projects of the year included: improvements in programmed use of the Newcombe auditorium; upgrading the native plant garden around the museum; provision of an elevator for the handicapped to the mezzanine floor, and a special objects purchase fund of $50,000, to be topped up annually, and to be used for the purchase of artifacts, at the joint discretion of the president of the friends and the director of the museum.

PUBLICATIONS

Barkley, W. D. An Approach to Designing Display Areas and Displays. *Interpretation* Canada, 5(1).


—— A Literature Review: The Lichen Role in Rock Art—Dating, Deterioration and Control, Conservation of Rock Art, I.C.C.M., Canberra, p. 95-98.


PARKER, DAVID N. and ROBERT D. TURNER. Captain James Cook and the Pacific Voyages. British Columbia Provincial Museum, Victoria.


--- Fumigation for small Museums and Museums in Developing Countries. I.C.O.M. Committee For Conservation, Zagreb.


SEALLY, SPENCER G. and R. WAYNE CAMPBELL. Post-hatching Movements of Young Ancient Murrelets. Western Birds 9.


WILSON, DONALD E., and GRANT W. HUGHES. The First Record of the Brown Cat Shark from Alaskan Waters. Syntsis, 11.
On December 4, 1978, in a re-organization of Cabinet responsibilities and services within ministries, the library services branch was returned to the ministry of provincial secretary and government services, as a part of the management of heritage, sports and cultural activities, and we anticipate this will mean new directions and new policies.

Our consultant services continue to advise and encourage; our regional offices in Prince George, Dawson Creek, and Cranbrook serve the needs of over half of the 44 public library associations; the administrative staff keeps close liaison with all agencies engaged in library service and its welfare, including boards of individual and regional libraries, municipal councils, regional districts and school districts, libraries and library organizations in the academic field, libraries and branches of ministries in provincial and territorial governments and the federal government, provincial and national associations of librarians and library trustees; our clearing-house facilities for inter-library loans operates for the benefit of libraries and library patrons seeking materials and information; our mail service goes out to the more remotely situated residents of the province; and our audiobooks unit is making “reading” possible for more and more visually and physically handicapped citizens of British Columbia and Alberta.
REPORT OF THE PROVINCIAL SECRETARY, 1978

APPENDIX

Operating Data

Grants-in-aid to be paid to libraries and library systems for the fiscal year ending March 31, 1979 by region:

<table>
<thead>
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<td>Vancouver Island</td>
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<td>Okanagan</td>
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<td>Kootenays</td>
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<td>Lower Coast</td>
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<tr>
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<tr>
<td>Peace River</td>
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<tr>
<td>General development</td>
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</tr>
<tr>
<td></td>
<td>3,200,000</td>
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</table>

HIGHLIGHTS

Provincial Support

On May 11, 1978 the Honourable Sam Bawlf, Minister of Recreation and Conservation, announced major revisions to provincial funding for public libraries, “concentrating provincial grants on the provision of the most essential resource in our public libraries—books.”

Beginning on October 1, 1978 annual grants were to be based on the population served, at $1 per capita for areas of more than 6,500 people and up to $2 for areas of 6,500 or less.

The announcement said, “These grants will apply to the supply of books . . . The costs of operating library premises and staffing them will be the responsibility of the local library boards, where the greatest financial control can be exercised . . . libraries will be required to meet certain standards of operation to qualify for grants . . . the decision to participate in a regional or other integration of library service will be a local one, without pressure from the provincial level in terms of funding . . .”

Accompanying the announcement was a schedule of grants payments for the fiscal years 1978/79 and 1979/80, amounting in total to $3,200,000 in the earlier year and $3,500,000 in the latter.

Special grants for personnel, equipment and the like are no longer part of the library services grants program.

Legislation

On June 9, 1978 a Bill was introduced in the Legislature by the Minister of Recreation and Conservation, to amend the Public Libraries Act. Aside from the correction of some minor discrepancies in wording, the intent of this bill was to concentrate provincial grants on the provision of books based on a new granting formula resulting in increased support for most areas of the province. Provision was made in the legislation for the creation of a library advisory council.
CULTURAL SERVICES BRANCH

The cultural services branch acts on behalf of the government to stimulate and encourage the creation, performance, and appreciation of the arts in British Columbia.

One of the branch's major responsibilities and programs is the administration of the British Columbia cultural fund. The fund was established April 1, 1967, by the provincial legislature as a perpetual endowment fund. It was originally endorsed at $4 million and, in 1969, the endowment was increased to $10 million. Further increases of $5 million in 1972 and in 1974 have brought the endowment to $20 million.

Since 1975, the interest generated by the endowment (approximately $1.5 million annually) has been augmented with revenues from the British Columbia lottery fund. In 1978, approximately 45 per cent of every grant awarded by the British Columbia cultural fund was comprised of lottery monies. No charge is made against the cultural fund for its administration.

Grants awarded annually from the cultural fund are evaluated, adjudicated, and recommended by a consultative body to the minister, the British Columbia Arts Board. This committee consists of 15 members, appointed by the minister. It represents all regions of the province and a cross-section of cultural interests. Each major disciplinary area (music, dance, theatre, and visual arts) has an advisory committee to assist the board in its deliberations.

As well as administering a grants-in-aid program the cultural services branch serves as a technical resource to government and private agencies on programs relating to the arts. And the branch acts as the co-ordinating agency within the provincial government for its endeavours regarding cultural development. The branch maintains communication and liaison with all professional arts organizations in the province, as well as community and regional arts councils, provincial and national arts organizations, other governments' arts agencies, and with other provincial agencies involved in arts programming.

Highlights

In 1978, the scholarship assistance program awarded professional study awards of $2,500 each to four young British Columbians to aid in the final stages of professional career training. Two visual artists, a composer and a playwright were assisted.

In other areas of the scholarship program, 39 junior tuition awards and 112 senior tuition awards were approved for fine arts students.

Other grants from the British Columbia cultural fund totalled in excess of $2.6 million, with assistance provided to 78 community and regional arts councils and 85 arts groups and provincial associations.

The second annual conference of provincial arts councils was held in April in Vancouver, where representatives from over 50 arts councils met to exchange information and discuss common concerns.

As well, the branch in co-operation with the federal department of external affairs, co-ordinated the first international touring exhibition of works from the provincial government's art collection. The exhibition, entitled "Paperworks," features water colours, prints, drawings, and collages by contemporary British Columbia artists. It opened in Canada House, London, in October 1978. From there it has toured to Paris and Brussels.
PROVINCIAL ARCHIVES

The provincial archives is responsible for the preservation of the historical public records of the provincial government, and collects private papers, manuscripts, books, maps, photographs, paintings, and sound recordings relating to the history of British Columbia. During 1978 substantial additions were made to all of these holdings, and the staff continued to make progress with arranging and describing them. Public reference service remained at the same level as in 1977, but there was an increase in the total number of visitors to the Emily Carr Gallery and the Helmcken House and Craigflower Manor historic sites which are operated by the provincial archives.

The number of persons who carried out research in the archives reference room averaged 37 a day, for a total of 9,196 daily users during the year. In addition, 865 persons consulted material during the evening and on weekends. A record was not kept of all telephone or written enquiries, but indicative of the level of reference service were the more than 1,000 orders for photographs and the 600 written replies to enquiries by the manuscript division, 200 by the aural history division, and 158 by the map division. Over 2,000 prints and 4,000 post cards of Emily Carr's works were sold at the Emily Carr Gallery which attracted 17,075 visitors in 1978. The number of visitors to Helmcken House and Craigflower Manor was 17,967 and 6,298 respectively.

Five staff positions were added in 1978, including the new positions of archives advisor and chief conservator. Leonard DeLozier, who had been a staff member in the manuscript division, was appointed archives advisor, his duties to encompass liaison with local archives and museums, provision of advice to them on arrangement, description, and preservation of archival holdings, conducting training seminars for local curators, and fostering exchange and copying programs between the provincial and local archives. Owing to the difficulty of recruiting trained personnel, the position of chief conservator had not been filled at the end of the calendar year. The addition of one archivist to each of the maps, paintings, and photographs sections met a long-standing need to process the backlog of acquisitions and meet increased public usage in those areas. David Chamberlin was transferred from the library to the map section, and Kathryn Bridge and Leslie Mobbs were appointed to the paintings and photograph sections respectively. Rob Harvey transferred from the legislative library to replace Mr. Chamberlin, and Diane Matters replaced Mr. DeLozier in the manuscript division.

William Langlois, who had directed the aural history program since its establishment in 1974, resigned during the year. Carole Simpson replaced Marnie Dar- nel as secretary in that division.

The public documents committee, comprised of the deputy provincial secretary, the deputy minister of finance, the comptroller-general, the associate deputy attorney-general, and the provincial archivist (chairman), met several times to review applications by government ministries for the destruction of public documents or their transfer to the provincial archives. Pursuant to the provisions of the Public Documents Disposal Act, the recommendations of the committee resulted in the disposal of records of forty separate branches or offices in 11 ministries.

The archives contributed to the observation of the bi-centennial of Captain James Cook's voyage to the Pacific coast. Two issues of the magazine, Sound Heritage, were devoted to the theme, and during the period May 15 to September 8 the Simon Fraser University exhibit, "Cook and the Cartography of the North Pacific," and the British Council exhibit, "The Voyage of Captain Cook," were shown in the archives gallery.
The Treasury Board confirmed an internal organizational structure for the archives which recognized its two main programs, the archives and library program, and the visual and aural records program, the activities of which during 1978 are set forth below. In addition, the general office provides secretarial service to the provincial archivist and carries out functions common to the whole of the institution such as receiving enquiries, handling mail, issuing purchase requisitions, processing accounts, personnel matters, and sales of publications, photo-copies and prints. Revenue from these sources exceeded $54,000 in the 1977/78 fiscal year, more than double the figure of the preceding year.

Archives and Library Program

The manuscripts and government records division accessioned 274 manuscript units, consisting of 47 linear metres of original material, 159 reels of microfilm, 203 microfiche, and 105 units of government records, extending to 108 linear metres of paper and 59 reels of microfilm. Major donations included the papers of former cabinet ministers, A. D. Turnbull and Leo Nimsick, former deputy minister of forests and chief forester, C. D. Orchard, and Douglas Leechman, anthropologist. The British Columbia Cattlemen's Association loaned records for the period 1919–1978 for microfilming (6 reels). The transfer of records of commissions of enquiry from the legislative library and the office of the deputy provincial secretary resulted in accessioning 125 units totalling 60 linear metres. The division prepared finding aids for 34 manuscript units and 36 units of government records, and published Manuscript Inventory No. 2, listing some 350 manuscript units and 165 microfilms. Frances Gundry made three week-long collecting trips, to Silverton and New Denver in February, to Kamloops and Kelowna in July, and to Hazelton, Smithers and Terrace in October. Ken Haworth made a collecting trip to the Okanagan and Kootenay in July, and participated in an archival workshop at Dawson Creek. Leonard DeLozier and Brian Young conducted a workshop at Merritt, and the former held a number of training sessions for genealogists. Terry Eastwood was elected president of the Association of Canadian Archivists and represented that organization and this institution at the annual conference of the Association of American Archivists at Nashville in October.

The library division purchased 956 books during the year, and added a variety of items, such as government publications, brochures, menus, and posters. In all 1,140 book titles and 123 pamphlet titles were added to the catalogue of the Northwest Collection. Conservation work included 169 volumes repaired or rebound, and 309 volumes sent for binding. Linda Webster and David Chamberlin attended workshops in Vancouver on the topics, "After the Card Catalogue" and "Subject Analysis through Precis." In a library-related activity, the newspaper indexing section under the direction of Mrs. M. David clipped and indexed a wide range of historical items from British Columbia newspapers.

The map section received some 1,520 items during 1978, and catalogued 840 items. Another 1,400 plans and drawings of government buildings were sorted, arranged, and accessioned. The continuing program of microfilming original material resulted in adding 500 negatives and aperture cards to the map collection. The section handled 472 reference enquiries and supplied over 1,000 copies of maps to the public. Mr. G. Castle attended a conference of map archivists at Ottawa in April, and was one of the hosts for the annual meeting of the Association of Canadian Map Librarians held at Victoria in June.

David Mason, chief of the archives and library program, also supervised the operation of the public reference room to which staff archivists were assigned in
rotation. As well, one clerk was assigned full-time to assist the duty archivist, and another was required virtually full-time to photocopy records requested by the public.

**Aural and Visual Records Program**

The aural history division added some 2,500 hours of sound recordings, bringing the total of its collection to approximately 16,000 hours. Among the donors of important acquisitions were Cominco Limited, the estate of the late Fred Smith, the Horsefly historical society, the 100 Mile House district historical society, and the modern history division of the provincial museum. Significant new material was added on such subjects as the career of Emily Carr, early aviation, railroading, and the history of the west coast of Vancouver Island. Among notable public figures interviewed during the year were the Hon. W. A. C. Bennett, Hon. Walter Owen, and Messrs. Leo T. Nimick, P. A. Gagliardi, Leslie Peterson, and R. M. Strachan. Cataloguing was partially or wholly completed for 1,700 tape recordings, of which 600 items were entered in the computerized catalogue. As usual, a great deal of staff time was devoted to production of the quarterly magazine, Sound Heritage, subscriptions to which reached 2,525 in 1978, and the "People in Landscape" educational series. In addition to the staff shortage occasioned by Mr. Langlois' resignation, a six-months leave-of-absence was granted to Dr. Janet Cauters. Derek Reimer was therefore called upon to supervise all aspects of the work of the division, but found time to conduct a number of workshops and participated in one arranged with the manuscript division at Dawson Creek, as noted above.

The photograph section received a total of 11,053 images, loose or in albums, as a result of the 84 collections which were either donated, purchased, or loaned for copying during the year. A total of 1,851 images were catalogued. Among the significant items received were some 650 views of the Skeena River district, 1900–1914, several hundred photos relating to the Todd, Compton, Ramsey, and Blenkinsop families of Victoria, an additional 170 images for the Koozma Tarasoff collection of Doukhobor history, and 400 lantern slides depicting the Cariboo and Cariboo Trail. With the aid of summer assistance staff, progress was made with removing original photographs from the user files, re-numbering negatives, and creating inventories of several important collections. Mr. J. R. Davison attended a national conference on photography at Ottawa in May, followed by a seminar on historical photograph collections at Rochester, N.Y. At the end of the year the staff mounted a photographic exhibit, "Winterscape B.C." in the archives gallery.

The reprographic laboratory, with its staff of four photo/arts technicians, produced 1,696 black and white negatives, and 10,817 glossy and matte prints. In addition, 44 special projects required 189 negatives and transparencies and 840 prints; 240 shots were taken to copy 120 maps; and the on-going colour inventory of the painting collection involved 1,050 shots of 210 items. Mr. Y. Leong was sent to a three-day seminar in Toronto on advanced methods and procedures in photographic preservation.

The paintings, drawings, and prints section accessioned 158 items and proceeded with the slide inventory, including unframing and reframing, carried out by the reprographic lab. Among the items purchased were works by such artists as F. W. Lee, C. W. Young, E. C. W. Lamarque, Alexander Rattray, I. M. Martin, H. Crane, J. Christison, and C. J. Collings. The original chronological survey of works in the Carr Gallery was maintained, with one rotation of the works on paper in the interests of conservation and variety. In addition to the Cook and "Winterscape" exhibits already noted, the gallery in the archives was used during the year for ex-
hribits on heritage conservation and architectural restorations, and made available to the cultural services branch for the Western Artists Association exhibit, "Contemporary Realism." The section made loans to three exhibits at the Art Gallery of Greater Victoria and contributed to the National Gallery of Canada's exhibit, "Our Own Country."

There were a number of important donations of paintings during the year, and, it should be noted, similar donations to every section of the provincial archives. Indeed there were far too many to cite individually within the scope of this report. Although they have been formally acknowledged by the issuance of donor certificates, it is fitting to conclude this annual summary of archival activity by stressing that it would not have been possible were it not for the contributions of documentary heritage to the provincial archives by many citizens of the province, to all of whom we are indebted for their generosity.

HERITAGE CONSERVATION BRANCH

The past year was both active and productive for the Heritage Conservation Branch. The personnel of the branch, 33 in number, gave particular attention to the following areas: liaison with groups and individuals in the public and private sectors, field activities involving the protection, conservation, and interpretation of British Columbia's heritage resources, and maintenance of heritage resources and educational and public information programs.

The branch had a budget of $1,477,331. Divisional allocations were: archaeology, $533,032; consulting services, $139,350; heritage administration, $398,103; research and planning, $338,757.

The move from the ministry of recreation and conservation to the ministry of provincial secretary and government services was completed without undue difficulty. We leave the former with fond memories and look forward to a bright future with the latter.

Archaeology Division

The division issued 28 permits in the 1978 calendar year as provided for in the Heritage Conservation Act. These covered a variety of field programs associated with the investigation, protection, and conservation of archaeological resources in the province.

Under the regional impact assessment program, archaeological investigations were carried out with the direction of the regional archaeologists. There were investigations in each of the resource management regions established by the provincial government. The investigations involved systematic exploration and documentation where developments were scheduled to take place. Archaeological resources were located and recorded, and the negative impacts of the development projects were assessed. Following this assessment, measures were taken to lessen adverse impacts.

Under the regional inventory and evaluation programs systematic inventories were undertaken and archaeological resources were evaluated in terms of relative significance. This program provided a heritage component in resource management and land use planning. Projects of this type took place on the Stikine River, in the Gulf of Georgia and on the South Thompson River.

The division co-ordinated salvage excavation programs at 13 locations during 1978. Salvage excavations were made in the face of the imminent destruction of a site.
Besides operating the internal or headquarters program outlined above, the division issued a large number of permits to other groups, agencies, and institutions. In such cases the division was responsible for administrative supervision of the permit holders' activities. Usually these permits allowed the investigators to assess the impact of major development on archaeological materials. Permits were issued, for example, to allow investigations at the Site C Hydroelectric development in the Peace River district, the Hat Creek thermal development and the Duke Point development of British Columbia Development Corporation. Research projects were carried out under permits issued by the division at Namu and Kwatna in Burke Channel, on the Dean River near Anahim Lake, and at other locations throughout the province.

A major concern during the past year was the encouragement of public involvement in archaeological activity. Toward this end, the regional advisor program was developed. Under this program, citizens throughout the province are encouraged to participate in heritage conservation.

Consulting Services Division

This division is project orientated. It consists of architects, engineers, planners, and technicians. The division offers technical advice to a variety of groups and individuals in the private and public sectors. In addition the division may propose programs for the restoration, stabilization, and maintenance of heritage buildings.

In 1978, personnel of the division visited 116 sites throughout British Columbia. Many of these visits resulted in written reports being submitted to the Heritage Trust. Throughout the year, the division was involved in planning and supervising technical work and restoration. Tod House in Victoria was completely rewired and a new electrical panel installed. The Miners' Hall at Rossland was stabilized and ongoing restoration was initiated. At Keremeos, negotiations for the purchase of a 19th century grist mill were undertaken. Restoration of the mill is expected to begin in Spring, 1979. A report, with technical drawings, was prepared for the restoration of the Emily Carr House. Complete drawings for the restoration of Congregation Emmanuel Synagogue were made. The synagogue, built in 1860 is considered a building of national significance. A survey of Canadian Pacific Railway roundhouses in British Columbia, which was started by students from the faculty of architecture at the University of British Columbia, was completed by divisional staff. The division also provided a consultant to conduct a feasibility study on the restoration and renovation of the old hospital building at Burns Lake.

In addition to the above, the division co-ordinated liaison with the ministry of municipal affairs on settlement plans throughout the province. A branch publication program was initiated by the division and now forms an ongoing responsibility. The program involves preparation of materials for municipalities, heritage committees, and the general public.

Heritage Administration and Development Division

During the past year, the division provided liaison with groups and individuals involved in heritage resource projects. In particular, the division has been involved in negotiations with Parks Canada for the provision of a provincial component in the proposed Klondike Gold Rush International Historic Park. Negotiations with Parks Canada also took place on provincial participation in Fort St. James National Historic Park.

As part of the development program for established provincial historic parks and sites, the division was responsible for capital funding programs at Barkerville historic park, Cottonwood House historic park, Fort Steele historic park, Kilby
historic park and Point Ellice House. These projects were carried out in co-operation with the parks branch of the ministry of lands, parks and housing. The division assisted community historical societies and museums throughout the province in their endeavours to preserve the heritage of their respective areas. Members of the division participated in meetings with historic societies in Wells, Yale, and Atlin, offering advice and information on how heritage assets in these communities might be most effectively used and protected. The provision of assistance and support to local interest groups involved meetings with the O'Keefe Ranch and Interior heritage society at Vernon and the Father Pandosy mission committee at Kelowna.

The division also prepared heritage development documents and operational agreements for properties held by the British Columbia Buildings Corporation, particularly those in the parliamentary precinct.

An excellent example of adaptive re-use of a heritage building.

Research and Planning Division

The division is responsible for co-ordinating the planning activities of the branch. Historic sites in British Columbia, when they are regarded as provincially significant, are protected and conserved by the division. The planning component is also responsible for master plans and concepts for provincial historic parks. The research component of the division undertakes historic research on a selective basis and provides research support for the consulting services division when appropriate. The development of historic trails is also a divisional responsibility.

Five major internal research projects were carried out in 1978 including the Fraser-Lillooet heritage resources study, a major examination of heritage resources of the area's heritage. The study also made recommendations at the preliminary level for future development. This study will be published in Spring, 1979. The Nelson study, an extensive examination of Nelson's architectural heritage and the potential for its development, was carried out during the year. A report based on the study will be completed in March, 1979 and recommendations made to the city
of Nelson. In co-operation with the parks branch and the recreation and fitness branch, the division carried out a study of the Alexander MacKenzie Grease Trail. The manuscript has been completed and the summary and recommendations are with the parks branch. An examination of Victoria's Chinatown was completed during the year. Finally, extensive research was undertaken on the Miners' Hall in Rossland. This has now been passed on to the community which is restoring the building.

One of many such buildings in Nelson which the branch is attempting to conserve.
In addition to the above, five major projects were undertaken by contract with other provincial government agencies. A conceptual plan was prepared for the Barkerville historic park. This is now being reviewed by the parks branch. The Edenbank farm, near Chilliwack, was studied. The provincial heritage advisory board has recommended designation. The heritage conservation branch is assessing the report. A report on heritage buildings owned by the provincial government was prepared for the British Columbia Buildings Corporation. A task force composed of staff from the British Columbia Buildings Corporation and the heritage conservation branch has now been established to discuss ways and means of preserving the buildings. Preparation of a submission on heritage schools in the province began in October. Completion of the submission is expected by March, 1979. Lastly, a review of provincial stop-of-interest markers was undertaken. A report, based on this study, is to be submitted in March, 1979.

The division also initiated the development of a resource information centre for the heritage conservation branch. The centre will include materials in a wide range of media including books, journals, manuscripts, maps, films, photographs and so forth.

British Columbia Heritage Trust

The foundation, of the British Columbia Heritage Trust, in February, 1978, marked a significant contribution to heritage conservation by the provincial government. The board of the trust was formed under the chairmanship of the Honourable J. V. Clyne of Vancouver. Other board members include Mr. Larry Killam of Vancouver and Mr. Martin Segger and Mayor Michael Young, both of Victoria.

The trust initiated a number of heritage programs during 1978. These included capital support for the conservation of institutional buildings. A number of such grants were provided to municipalities and heritage societies during the year. Another program was concerned with the provision of information about the heritage field. The trust commissioned a series of publications by author Roland Morgan, under the collective title "British Columbia Then and Now." The trust also established a revolving account in support of a wide variety of heritage matters.

Section 9 of the Heritage Conservation Act enables the foundation of a board to advise the minister on heritage matters of provincial significance. Accordingly, the provincial heritage advisory board was formed in December, 1977. In 1978, the board held five general meetings and a number of committee meetings.

The principal committees of the board are the historical general committee and the archaeology committee. The committees examine problems affecting provincial heritage and formulate policy recommendations which are directed to the minister. In addition a strong liaison exists between the archaeology committee and the heritage conservation branch with regard to all permits issued for archaeological work in the province.

During 1978, the board considered a number of major proposals for the designation and acquisition of heritage property. Recommendations pertaining to these properties were forwarded to the minister who, in turn, took appropriate actions. The board also arranged a liaison with interested specialists from the field of underwater archaeology. A policy proposal, suggesting a close alignment between the archaeology committee of the provincial heritage advisory board and underwater archaeology specialists, has been prepared.
The late Willard Ireland—named provincial archivist in 1940, served with the RCAF 1942–45, provincial archivist and librarian 1946 to 1973.
RECREATION AND FITNESS BRANCH

The recreation and fitness branch was established in June of 1977, through the consolidation of a number of agencies providing provincial government support for recreation and sport opportunities. The director was appointed in January of 1978, and division chiefs were all in place by September.

British Columbia’s recreation delivery system is managed and run by a huge network of volunteer individuals, agencies and organizations assisted by limited numbers of recreation professionals. In sport alone, more than 30 million hours of volunteer management time is committed each year in 78 provincial sport associations. The 140 municipalities in British Columbia have 567 full-time paid staff and over the last five years, more than $200 million worth of recreational facilities have been built in communities across the province since the government began contributing to their cost.

In recognition of the growth of recreation in the province the minister approved a specific set of objectives for the recreation and fitness branch in October 1978. These objectives are statements of purpose which form the basic rationale for the existence of the branch and provide a framework for program priorities.

Branch Goal

To provided effective administration and assistance to programs and policies established by the government in recreation in order to enhance the well-being of British Columbians, including: community recreation, outdoor recreation, amateur sport and fitness.

Objectives

1. To expand and improve leadership in the delivery of recreation opportunities to British Columbians.
2. To increase awareness by British Columbians of the social and economic costs and benefits associated with recreation.
3. To increase access to, and use of, the recreation facilities and resources of British Columbia.
4. To increase the diversity and quality of recreation opportunities in British Columbia.
5. To encourage participation by British Columbians in activities conducive to greater individual fitness.
6. To increase opportunities for involvement and the improvement of performance by British Columbians in amateur sport.
7. To increase public safety associated with recreation participation in British Columbia.
8. To decrease environmental damage associated with recreation activity in British Columbia.

Special programs and projects are carried out by staff in five divisions of the branch. The administrative services division processes approved disbursements of branch funds; maintains detailed records on all funds; establishes administrative systems and procedures; provides secretarial and clerical support to the branch and meets with the ministry personnel, accounts and information and education staff.

The research and data division conducts recreation and fitness research within the province to assist in policy formulation and analysis and maintains a data bank of service to the ministry, other ministries with recreation programs, recreation departments and commissions, community service groups, resource people, and the public involved in all areas of recreation in British Columbia.
The community recreation division makes recommendations of recreation master planning and leisure development services to municipalities, regional districts, other ministries and the public.

This division identifies the branch role in the inter-relationship of recreation delivery services at the municipal, regional, and provincial levels. Facility inventories are maintained to ensure optimum use of existing facilities and assist in determining future requirements. The recreation facilities assistance program is administered by the community recreation division.

The sports and fitness division evaluates and makes recommendations on applications to the physical fitness and amateur sports fund. This division also administers a coaching development program in conjunction with the national program to improve the calibre of sport and leadership in all sports. Sports and fitness programs also include liaison with Canada Games, Western Canada Games, B.C. Games, Northern B.C. Games and similar events; projects that encourage lifetime sport activities, develop fitness and establish leadership programs in fitness training in schools, communities and recreation agencies and administration of a support program in liaison with sports governing bodies in the province.

The outdoor recreation division formerly part of the recreation and fitness branch, was transferred to the ministry of lands, parks and housing. December 4, 1978.

The field services division ensures the effective delivery of branch programs throughout the province. This division provides information on grant programs, consultative services, community recreation development services, educational packages and information resources. Field services staff ensure that branch management has a complete understanding of current developments, program demands and issues emanating from the areas they serve.

Branch Highlights

The following projects exemplify some of the actions taken by the recreation and fitness branch to meet its objectives during 1978.

Grants totalling $4,105,201.40 were provided in the 1978 fiscal year to aid in development and encouragement of sports and recreation and fitness programs throughout British Columbia. Projects funded included development of new programs, expansion of existing programs, and initiative of education activities for sports and recreation. Grants included $2,807,300.25 in assistance to provincial sports governing associations and provincial co-ordinating agencies for amateur sport, physical education and athletic scholarships; assistance in conducting fitness projects; $885,553 in assistance to regional districts in acquiring parks and trails to serve outdoor recreation needs; assistance to recreation commissions in providing for research, staff education, program expansion; assistance with the salaries of full time professional positions with recreation commissions and assistance in public safety programs and training for safe operation of all-terrain vehicles for recreational purposes.

The role of the recreation facilities assistance program was expanded in 1978/79 by informally dividing the province into four regions, each served by a project officer, and by expanding the technical counselling services to complement the grants administration role.

The introduction of the master planning program with a cost sharing formula of $33½ cents per capita to a maximum of $25,000 was accepted with enthusiasm throughout the province. Twenty communities have initiated plans.
The recreation facilities assistance program provided 113 grants totalling $10.5 million. These grants included one-third grants toward the construction of 20 community halls, 15 community centres, eight curling rinks, seven libraries, six senior citizens' centres, four ice arenas, and four swimming pools.

**Sport and Fitness Division**

In 1978 the division introduced the fitness festival program to seven communities in the province. This program encourages people of all ages and fitness levels to become involved in fitness activities. In 1978 over 12,000 people became involved and this program is proving to be an effective way to promote and develop physical fitness. The fitness development program also includes the run-walk-cycle-swim program, an incentive awards program in which several thousand British Columbians participated and 3,462 qualified to receive awards.

The division's coaching development program is supported by $300,000 from the physical fitness and amateur sports fund. In 1978, this fund provided the necessary support for the coaching development co-ordinator who co-ordinated the provincial involvement in the theory and technical portions of the national coaching certification program. The technical and practical parts of the program were implemented by the provincial sport governing bodies, financially assisted with grants from the physical fitness and amateur sports fund. The sport development activities of the seven provincial sport development co-ordinators are also supported under this program. The seven co-ordinators are responsible for the development of baseball, basketball, diving, hockey, soccer, track and field, and volleyball. This program has proven to be successful and more coaches, 10,276 in total, were certified through the national coaching certification program in these seven sports than in any other province.

The interest from this $20 million endowment fund of the British Columbia physical fitness and amateur sports fund is used to provide continuing support to aid the development of amateur sport and physical fitness in British Columbia. In 1978, the interest from this fund, together with $1.5 million transferred from lottery profits, provided a total of $2.5 million in financial aid for the development of sport and fitness in British Columbia.

The sport delivery system supported by this commitment from the province is vast. Over 1.5 million British Columbians participated in sport in 1978. Of these, over 500,000 registered with the provincial sport governing bodies either individually or through one of more than 25,000 clubs and teams. The effect of this involvement in sport on the economy is large and includes $100 million in retail purchases of sporting goods and a considerable contribution to the travel industry.

The most significant aspect of the sport delivery system is the huge time commitment of the many volunteers who work to provide support for the participants in sport. Research conducted by the recreation and fitness branch in 1978 indicates that volunteers spend over 30 million hours working as coaches, officials, organizers, etc. to support those British Columbians who participate in sport.

The $2.85 million provincial commitment from the fund in 1978 was distributed in the following ways:

- $1,015,580 was provided in annual grants to 58 provincial sport associations to enable them to conduct their sport development programs.
- $273,356 was distributed in 118 travel grants to enable British Columbia champion athletes to travel to represent the province and compete in Western Canadian, Canadian, and international championships.
• $43,250 was provided to those sport governing bodies who hosted western Canadian or Canadian championships in British Columbia in 1978. An additional $69,900 was provided to prepare the British Columbia team for the 1979 Canada Winter Games.

• $234,700 was granted to the two multi-sport federations, Sport B.C. and the B.C. federation of school athletic associations, to provide support services to enable their member sport associations to function more effectively.

• $83,370 was allocated to the establishment of the administrative centre for sport, recreation, and fitness. The administrative centre, located at 1200 Hornby Street in Vancouver, was a major addition to the support provided for amateur sport in 1978 and currently provides office space, secretarial and other administrative support for 25 sport and recreation associations. This service is proving to be a valuable addition to the administration of amateur sport in British Columbia.

• Through the Premier’s awards, athletic awards and Nancy Greene scholarships, $39,500 was provided to help 65 high performance athletes maintain their athletic pursuits while they attended college or university in British Columbia. An additional $7,150 was provided in athletic training awards to help four of the province’s world class athletes maintain the training intensity required to compete with the best athletes from other countries.

• The province supports multi-sport competitions and in 1978 provided grants totalling $17,000 in the B.C. northern winter games and $227,000 to the B.C. summer games. Both programs have greatly stimulated sport development in British Columbia and have proved to be very popular.

• Grants totalling $63,993 were provided to five provincial sport associations for disabled athletes to improve the opportunities for disabled British Columbians to participate in sport.

• $196,425 was provided to the two provincial recreation associations, the B.C. recreation association and the outdoor recreation council. Another $185,000 was provided to Action B.C., an agency which is increasing the awareness of British Columbians throughout the province of the beneficial effects of exercise on an individual’s health and well-being.

Research and Data Division

The first priority has been to assist in the development of a policy for funding provincial sport, recreation, and fitness associations through the British Columbia physical fitness and amateur sports fund. This involved:

• a review of funding policies and procedures of other provinces.

• intensive consultation with funded associations.

• design of applications and annual report forms.

• development of criteria for evaluating grant applications.

This division also assisted the outdoor recreation council in the development of a computerized inventory of instructors in outdoor recreation. The council is distributing questionnaires to approximately 5,000 instructors.

A work plan for 1979 was prepared to guide the division in its major task of improving the information base for decision making in the sport, recreation, and fitness delivery systems in co-operation with other agencies, organizations, colleges, and universities.
Administrative Services Division

The responsibilities include: provision of co-ordinated support services to the branch in the areas of secretarial and clerical support; funds administration; systems and procedures establishment for budget preparation; expenditure control; file maintenance and personnel records, and to provide liaison in established procedures and services with ministry personnel, accounts and payroll staff, and British Columbia Buildings Corporation for space requirements.

The major concern during 1978 was the location of space for consolidation of branch offices in Victoria. Space was found and staff will be moving to offices at 546 Yates Street in the spring of 1979.

Field Services Division

This division continued to serve as a bridge between the branch and the recreation delivery system in the field with nine recreation consultants operating out of Victoria and six area offices. As well as providing regional points of contact for enquiries and the dissemination of information to the public throughout the province, they gave active support to 373 recreation commissions.

Grants-in-aid to support the development of leadership and the introduction of new programs amounted to $217,258 in the nine-month period under review. $32,850 was provided in administrative grants to 219 recreation authorities without professional staff and $105,250 was given in staff hiring incentive grants. $79,158 was provided in contributions toward 101 special projects.

The division reached full strength with the appointment of its first division chief on September 1, 1978. Two months later it lost one field representative who accepted the position of executive director of the Y.M.C.A. in Prince George. Another was detached to fill the role of sport development co-ordinator in Vancouver.

The Vancouver Island area, with over 70 recreation commissions and a population second only to that of the Vancouver area continued to expand its recreation services. With branch assistance and support, the south island council of the B.C. recreation association developed a survey instrument to determine problem areas and educational needs on the southern part of the island. As a result the division has been able to help develop a series of relevant educational programs.

The division co-operated with a number of individual communities to help assess their needs and to deliver branch programs to them. For example, a grant was approved to Alert Bay to fund a study to determine the most suitable programming opportunities, and Greater Victoria received assistance in conceptualizing and launching a pilot project for the integration of handicapped people into the mainstream of municipal recreation programs.

As well as assisting individual communities this division endeavours to introduce new programs. For example, the Vancouver Island field representative gave British Columbians their first exposure to California’s "New Games" at Port Alberni. This was followed by a provincial training seminar in new games initiated and hosted by the branch at the University of Victoria. New games as an innovative program option has now spread to communities all over the province and form an integral part of most community fitness festivals.

In Vancouver the field office was moved in April from Willow Street to the sport, recreation and fitness administrative centre at 1200 Hornby Street. The field representative served on the management committee and was chairman of the exhibits committee for the Canadian Parks and Recreation Association conference in August.
The Vancouver field office helped organize a planning seminar for a community school on Bowen Island as a joint project of the school board and the recreation commission. The objective is to construct a school and recreation complex and the design and administration of such a facility will be the first of its kind in British Columbia.

The division sponsored and hosted the British Columbia carpet bowling tournament in May and provided the government representative to the games for the disabled held in Burnaby in June. A contribution was also made toward putting signs on a trail in Port Coquitlam.

The division played a major role in organizing a seminar on the pre-school recreation leaders course at Manning Park in November and saw delegates attending from all parts of the province returning full of enthusiasm for the course which will be offered shortly through community colleges.

In the Fraser Valley area seminars for parks and recreation professionals included future trends in leisure, assisting the volunteer non-profit organization, and staff development and training.

Two lower mainland parks advisory dinners were held in the fall as was a seminar for parks and recreation commissioners.

In the central area 152 people attended their annual conference in October and 63 people took part in a fitness workshop which included jogging, running, racing, coping with injuries, exercising equipment, and dietary methods. Thirty-seven recreation professionals from all over the province attended the leisure development course at Cariboo College which is sponsored by the branch and is now in its eighth year. Eight of the students completed their three year diploma.

Multi-disciplinary committees for special populations have been formed with help from the branch in both Williams Lake and Kamloops. The latter city has also developed a committee responsible for identifying and meeting leadership development needs in the area with respect to workshops and they have identified eight required for the coming year. Kamloops also held a sport medicine clinic in April which was a first for the area and was very well received.

The Okanagan Similkameen Boundary area again contributed to the leisure development course and a professional development workshop was held in December which was the first time that parks, recreation and facilities personnel in the area met for upgrading. Regional recreation development included the hiring of a community education and recreation director in the Boundary area 2 with the salary paid jointly by the school board, the regional district and the recreation and fitness branch. This provides a service to seven communities on a regional basis. Approval was given for the hiring of a recreation director in Naramata and in the fall seven zone conferences were held for recreation commission personnel. The first B.C. Games were held in Penticton in August and these were a great success. Kelowna held its third annual fitness festival in May.

In the Kootenay area the field representative helped with the formation of a boys club in Creston and acted as a resource person in seminars for cultural societies and agencies for the handicapped. A summer student completed a resource person catalogue for the West Kootenays with funding from the branch and in partnership with the East Kootenay recreation association.

Major initiatives were taken in refining and developing regional recreation services in northern British Columbia. The Fraser-Fort George and Peace River-Liard regional districts had the assistance of a monitor, and field service staff of the ministry provided initial training and organizational assistance. An effective regional delivery system in northern British Columbia has made it possible to provide better government services to the communities in this area.
In the summer two students co-ordinated a major outdoor recreation support service to a number of northern communities including several Indian reserves. This, along with leadership development in the outdoor recreation area, was under the supervision of the two field representatives operating out of the joint office in Prince George that serves all of the north.

The branch office was busy all year with the B.C. Summer and Winter Games and it also provided a communications link for the Northern B.C. Games.

A great deal of interest has been developing on the Queen Charlotte Islands with respect to the creation of an all-island recreation service. The field services division helped with a workshop in October to bring island recreation people together to develop these initiatives.

A major recreation conference was held at Dawson Creek in the fall. Representatives came from all over northeastern British Columbia from as far away as Lower Post and Fort Nelson as well as the many small communities around Dawson Creek and Chetwynd.

In October the division ran a fall familiarization conference for all field staff. This allowed the division to examine branch objectives and the whole range of branch programs. It also allowed the field representatives to contribute to the planning process and feel part of the new management team which is now in place.
SUPERANNUATION BRANCH

Scope of Activities

The superannuation branch is responsible for the administration of nine pension plans, covering most public sector employees in the province, and all employee benefit plans under the Public Service Benefit Plans Act. The activities of the branch include receipt, accounting and investment of all contributions, calculation and payment of all benefits, maintenance of statistical and actuarial information, provision of counselling and advisory services to all employers, employees and pensioners, trusteeship of pension funds, and policy analysis and policy development functions.

The superannuation commissioner is responsible for the operation of the branch. J. D. Reid was appointed commissioner effective August 1, 1978 following the retirement from the position of W. H. Forrest. Mr. Forrest was superannuation commissioner for over 20 years and had a well-deserved reputation across Canada as a pension expert.

Pension Plans

The following superannuation and pension plans are administered by the branch:

- Public Service Superannuation Plan (statute).
- Members of the Legislative Assembly Superannuation Plan (statute).
- Teachers' Pensions Plan (statute).
- Municipal Superannuation Plan (statute).
- College Pension Plan (statute).
- British Columbia Railway Company Pension Plan.
- British Columbia Hydro and Power Authority Pension Plan.
- British Columbia Power Commission Superannuation Plan.
- Workers' Compensation Board Superannuation Plan.

Annual financial reports are completed by the superannuation commissioner as required by the various pension statutes and plans. Copies of the most recent annual report for any plan can be obtained by writing to the superannuation commissioner.

As at December 31, 1978 there were over 164,000 contributors to the pension plans administered by the branch and more than 20,600 persons were receiving pensions under the plans. During 1978 there was continued growth in the number of contributors and pensioners served by the branch. Contributors increased by 6,500 and pensioners by 1,145. To improve the branch's ability to meet the challenge of continued growth and expanding services, a major project to upgrade existing branch computer systems was commenced in 1978 through the British Columbia Systems Corporation.

The following table illustrates the growth in 1978 of pensions granted and in payment under the pension plans administered.
Pensions continue to be the subject of considerable public debate in Canada. The financing of public sector pension plans has been one area of particular concern. During 1978 actuarial reports were received on the Public Service Superannuation Plan, the Municipal Superannuation Plan, the Workers’ Compensation Board Superannuation Plan, and the British Columbia Hydro and Power Authority Pension Plan. These reports indicated that the Public Service Superannuation Plan and the British Columbia Hydro and Power Authority Pension Plan are being satisfactorily financed. Some increase in contributions was recommended for the Workers’ Compensation Board Superannuation Plan and Municipal Superannuation Plan and these recommendations are currently under study. Actuarial reports are expected to be received in 1979 on the Teachers’ Pensions Plan and College Pension Plan.

During 1978 the superannuation commissioner and deputy superannuation commissioner had numerous meetings with representatives of the British Columbia Teachers’ Federation pension committee, the Union of British Columbia Municipalities pension advisory committee and other groups to explore questions related to plan financing and pension indexing. These meetings were fruitful and will be continuing in 1979.

Special Services and Pre-retirement Planning

During 1978, personal counselling was available to contributors anticipating retirement within the next year. Regular monthly trips were made to the Vancouver area, as well as week-long trips to each of the Okanagan, Kootenay, and northern areas.

While the main object of the visits was to conduct personal interviews, the branch representatives also met with officials, interviewed employers and took part in group discussions about the pension plans administered by the branch.

An increase in the number of field trips has been planned for 1979 to accommodate the growing number of employees retiring and a significant increase in the number of requests by individuals for personal counselling.

A pre-retirement planning program for public service employees approaching retirement was developed in 1978. The first pre-retirement planning seminar was scheduled for Victoria in March 1979. Additional seminars are planned for June 1979 in Vancouver and for September 1979 in Kamloops.
An advisory committee has been formed comprised of representatives of the employees, ministry of health, public service commission, and superannuation branch to oversee the continued development of the program.

The seminars deal with all aspects of retirement including:
- Awareness
- Health
- Leisure time
- Living accommodation
- Estate planning
- Finances

Attendance at these seminars is optional and all employees are made aware of this service by notices circulated with the public service commission position vacant notices. Employee response to the new program has been excellent.

**Employee Benefit Plans**

The branch is responsible for administering all employee benefits for public service employees which come under the *Public Service Benefit Plans Act*. The following benefit plans are administered:
- Group life insurance
- Extended health insurance
- Dental insurance
- Long-term disability insurance

In addition, the branch administers the death-in-service and retiring gratuity benefits provided for in the *Public Service Act* and plays a significant role in coordinating the administration by ministries of the short-term illness and injury plan.

1978 was an extremely busy and exciting year for the branch and, particularly, the employee benefits section. The branch played a crucial role in the implementation and administration of the short-term illness and injury plan and long-term disability plan, both of which came into effect for public service employees January 1, 1978 as the result of collective bargaining agreements which were reached late in 1977. Both plans were implemented with a minimum of disruption despite a very tight timetable. A vital computer system was developed and implemented to ensure there would be adequate control and information under the plans.

A number of Crown corporations and other Crown agencies also participate under the various employee benefit plans. With introduction of the new short-term illness and injury plan and long-term disability plan in 1978, the branch was involved in extensive discussions with many of these agencies with respect to their participation in the programs. Emphasis was placed on the need for uniformity of benefits and their application by all sectors of government. In this respect, gratifying progress was made in 1978.

Also, in 1978, competitive tenders were sought from insurers for the extended health benefit and dental insurance contracts. As a result, and at significant savings to the province, these insurance contracts were awarded to Great-West Life Assurance Company effective January 1, 1979.
PUBLIC SERVICE ADJUDICATION BOARD

Members

A. W. R. Carrothers .............................................................. Chairman
D. Bell ........................................................................... Vice-Chairman
G. S. Levey ....................................................................... Vice-Chairman
J. Clare .......................................................................... Member
J. Gerow .......................................................................... Member
R. Parrott ........................................................................ Member
L. Stair .............................................................................. Member
G. Stanier ......................................................................... Member
S. Tzogoff ......................................................................... Member
H. E. Stennett ..................................................................... Registrar
J. Gormley ........................................................................ Administrative Assistant

*Roster of Single Arbitrators

M. I. Chertkow ................................................................. Kamloops
R. D. Higgins ................................................................. Victoria
H. A. Hope ........................................................................ Prince George
H. G. Ladner .................................................................... Kelowna
B. Williams ....................................................................... Vancouver

* The Roster is subject to enlargement in 1979.

Introduction

In this, the first annual report of the newly formed public service adjudication board, we shall be dealing with the establishment of the board, its personnel and responsibilities a brief outline of the grievance arbitration system which it replaced and the work of the board during its first partial year of operation.

Personnel

The first appointment to the board was that of the chairman, Dr. A. W. R. Carrothers, who was appointed by Order in Council 3545/77. This was followed by the appointment in January, 1978, of two vice-chairmen, Diane Bell and Gerald S. Levey. All these appointments are for part-time service with the board and are effective for three-year periods.

The backgrounds of the chairman and two vice-chairmen are diverse, but all have labour-orientated experience. Dr. Carrothers is a well known labour lawyer with many years of academic and professional experience in the labour field. Diane Bell is assistant business manager of the Vancouver Municipal and Regional Employees' Union, has served on several labour/management committees and has held various full-time staff positions with the Vancouver Municipal and Regional Employees' Union since entering the labour field in 1972. Mr. Gerald S. Levey graduated from U.B.C. faculty of law in 1954, has eight years experience as a magistrate and currently practises constitutional, administrative and labour law in Vancouver.

Following their appointments, one of the first tasks facing the new board was the selection of a registrar and an executive secretary. The registrar, H. E. Stennett, former deputy registrar to the labour relations board of British Columbia, was appointed effective March 1, 1978, and Joan Gormley, entered the board's service as an executive secretary on March 15, 1978. Over the next few weeks, the rest of the board's support staff were hired and commenced their duties.

The appointment of board members did not take place until later in the year after the board had commenced its operations. In October, 1978, the following appointments were made; George Stanier, an industrial relations specialist with
Crown Zellerbach, in Vancouver, S. Tzogoeff, director, labour relations for Okanagan Mainline Municipal Labour Relations Association, Jack Gerow, business manager, Hospital Employees' Union, and Len Stair, British Columbia region education representative for the Canadian Union of Public Employees. This was followed in December, 1978, by the appointment of Joseph Clare, western field representative, professional institute of the public service of Canada and Ron Parrott, solicitor to Forest Industrial Relations Ltd.

All board members were appointed by Order in Council and serve as and when required.

The members of the roster, prior to the board's inception, had acted as single arbitrators for the parties of interest on an *ad hoc* basis. All five accepted the chairman's invitation to continue this service to the parties and thus became the first appointees to the roster.

As can be seen in the table at the front of this report, the arbitrators are strategically located throughout the province. Messrs. M. I. Chertkow, H. A. Hope, H. G. Lander, and B. Williams are barristers and solicitors. R. D. Higgins is a former member of the Public Service Commission (retired) and possesses an intimate knowledge of the public service.

### Establishment and Duties of the Board

The establishment and the duties of the board are set out in part III of the *Public Service Act*.

Proclamation of the *Public Service Act*, except part III, was made July 6, 1976. Part III was proclaimed September 14, 1977, and was later amended, the most recent amendments being proclaimed July 10, 1978.

Section 66 of the *Public Service Act* establishes the board and sub-section (3) provides that the chairman, vice-chairmen and members shall hold office for a period of three years.

The board's duties are set out in section 67 of the *Public Service Act*. In accordance with the statutory duty imposed on it, the board drafted its regulations and these were promulgated by Order in Council 1799 on June 29, 1978. The board was able to start processing cases early in July, 1978.

### Public Service Grievance Arbitrations Prior to Establishment of the Board

Before the board was established and commenced its duties, grievance arbitration in the public service was negotiated by the parties as part of their grievance procedure and was set out in the respective collective agreements.

In general terms, each of the labour organizations representing bargaining units of public servants agreed with the Government Employees Relations Bureau, the government's bargaining agent, on a list of single arbitrators to whom grievances would be referred on a rotating basis. All the arbitrators, who are highly regarded in their profession, were invited, as previously noted to become members of the roster.

### Work of the Board in 1978

In the early part of the year the board and its staff had to address such tasks as the acquisition of premises, furniture and equipment, the drawing of its regulations, meetings with the parties of interest, basic organization, and development of procedures. By June 29th, when the regulations were proclaimed, the board was ready to open its doors.

While the organizing process was in progress, a development occurred which required the board to take one of its first official decisions. Obviously the grievance
process had not been suspended during this period of time, the parties having continued to use the old grievance procedures up to and including June 28, 1978. The question arose as to whether the board had jurisdiction over these cases. The board passed the following motion at its meeting of July 14, 1978:

"We take the position that under Section 67(1) we have sole jurisdiction by operation of law to arbitrate any case that has been assigned previous to an arbitrator and provided that the arbitrator has not heard any evidence in the case."

The effect of this motion was to bring under the board’s jurisdiction 62 cases which had been previously assigned to arbitrators by the parties. Although the board assumed the jurisdiction in these cases, it did not change the arbitrator assigned to the case, preferring to re-assign the cases to the same arbitrators, most of whom were by this time members of the roster. The only exceptions arose in respect of a few cases that had been assigned to two arbitrators who were unable to continue in this capacity and thus were not placed on the roster.

The board received its first application in July, from the British Columbia Government Employees’ Union. Initially applications were slow as the parties adjusted to the new processes. However, by the end of the year the board had received a total of 156 applications, including the 62 backlog cases.

One of the impacts that the board has had on the arbitration process has been to speed up the processing of grievances and bring them to the point of hearing sooner than had been the case. This has required adjustment on the part of the parties of interest and the board and will require an expansion of the roster in order to make more arbitration time available. By the year-end, 63 cases had been concluded without going to a hearing; 43 cases were concluded before a hearing was scheduled. Twelve decisions have been handed down. (See statistical appendices.)

The board believes that it is a good industrial relations practice to permit the parties to settle their own differences and it is board policy to encourage settlements where the opportunity presents itself. The foregoing statistics indicate that the board and the parties of interest are in accord in this matter; the number of cases concluded without a hearing is just over 40 per cent of the total applications received.

During the period of operations being reported on, a total of six appeals of decisions was received by the board. Four of these arose out of decisions made by arbitrators prior to the board becoming operational; the board decided to obtain the consent of the parties before it accepted jurisdiction. Of these four appeals two are pending and two have been heard and the decisions handed down. The remaining two appeals arise out of decisions made since the board commenced its operations. At this time one has been heard but no decision handed down; the other is scheduled for hearing early in 1979.

It was apparent to the board that its operations would have, to be phased in since it would be dealing with four employee organizations, two types of applications (each requiring a different procedure), and a backlog of accumulated cases. With the concurrence of the appropriate parties of interest a decision was made that grievance applications would be handled first. Consequently, classification appeals did not start to be phased in until November, when three applications were made by the British Columbia Government Employees’ Union. At year-end, one of these applications had been tentatively settled by the parties and the other two will be scheduled for hearing early in 1979.
As the year progressed the board found it necessary to clarify some aspects of its regulations and to develop policies for the guidance of the parties. To meet these needs the board has issued a series of policy resolutions.

Conclusion

Nineteen cases are scheduled for hearings in 1979, and arrangements are in hand to speed up the phasing-in of classification appeals. It is anticipated that early in the year the roster will be expanded to permit an increase in the number of hearings that can be scheduled.

When the next report is made, the impact of board policies should be more clearly discernible.

Statistical Appendices

The following tables provide an analysis of cases filed with the public service adjudication board and their disposition.

In reading the tables it should be borne in mind that they cover a six-month period only, and that the board had not become fully operational in all areas of its activities even at the year-end.

### TABLE I

<table>
<thead>
<tr>
<th>Type of Application</th>
<th>B.C.G.E.U.</th>
<th>B.C.G.P.E.A.</th>
<th>Nurses</th>
<th>G.E.R.B.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request for arbitration</td>
<td>152(^1)</td>
<td>4</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>Appeal from decision(^2)</td>
<td>2</td>
<td>--</td>
<td>--</td>
<td>4</td>
</tr>
<tr>
<td>Classification appeals</td>
<td>3</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>Totals</td>
<td>157</td>
<td>4</td>
<td>Nil</td>
<td>4</td>
</tr>
</tbody>
</table>

\(^1\) Of the 152 cases filed, 62 represented the backlog which had accumulated prior to the board becoming operational.

\(^2\) Both the British Columbia Government Employees' Union and the Government Employee Relations Bureau requested the board to hear two appeals each arising out of cases which had been heard prior to the board assuming jurisdiction over public service arbitration.

### TABLE II

<table>
<thead>
<tr>
<th>Number of cases Concluded Without a Hearing(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Before a hearing was scheduled (43(^2)</td>
</tr>
<tr>
<td>After a hearing was scheduled (20(^3)</td>
</tr>
<tr>
<td>Totals</td>
</tr>
</tbody>
</table>

\(^1\) All cases referred to in this table are requested for arbitration.

\(^2\) 21 of these cases were part of the backlog.

\(^3\) Six of these cases were part of the backlog.
TABLE III

Disposition of Cases That Were Not Concluded by the Parties Prior to a Hearing

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests for arbitration</td>
<td>10(^2)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appeals from decision</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Classification appeals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Totals</td>
<td>11</td>
<td>Nil</td>
<td>Nil</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(B)</th>
<th>Cases carried forward into 1979</th>
<th>B.C.G.E.U.</th>
<th>B.C.G.P.E.A.</th>
<th>Nurses</th>
<th>G.E.R.B.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests for arbitration</td>
<td>79(^3)</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Appeals from decision</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Classification appeals</td>
<td>3(^4)</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Totals</td>
<td>83</td>
<td>1</td>
<td>Nil</td>
<td></td>
<td>3</td>
</tr>
</tbody>
</table>

\(^1\) Four of these hearings were heard at facilities other than the offices of the board.
\(^2\) Includes three backlog cases.
\(^3\) Includes 32 backlog cases.
\(^4\) The three cases reported form part of a separate backlog of accumulated classification appeals.
The Hon. Hugh Austin Curtis
Provincial Secretary and Minister of Government Services
To the Honourable Henry P. Bell-Irving, Lieutenant-Governor of the Province of British Columbia.

May it please Your Honour:

The undersigned respectfully submits the Report of the Public Service Commission, Province of British Columbia, from January 1 to December 31, 1978.

Hugh A. Curtis
Provincial Secretary

Victoria, B.C., March 1979.
Arthur G. Richardson  
Chairman, P.S.C.

J. Meryl Campbell  
Commissioner, P.S.C.

Gerald H. Cross  
Commissioner, P.S.C.
Sir: In conformity with the provisions of section 9 of the Public Service Act (chapter 45, Statutes of British Columbia, 1976), I have the honour to submit herewith the Report of the proceedings and work of the Public Service Commission from January 1, to December 31, 1978.

ARTHUR G. RICHARDSON
Chairman

J. MERYL CAMPBELL (Miss)
Commissioner

GERALD H. CROSS
Commissioner

Victoria, B.C., March 1979
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<td>Appendix</td>
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HIGHLIGHTS DURING 1978

• Gerald H. Cross, Q.C., was appointed a member of the Commission.

• The Commission held 19 formal policy meetings during the year, and met a further 23 times to hold appeal hearings.

• W. R. C. (Bill) Leitch was promoted to Co-ordinator, Accident Prevention Division, following the retirement of Ben Pass.

• The Regional Representative at the Essondale office, J. Fred Jauck, took early retirement, and was replaced by George Schwartzenhauer, while Laurie Geddes was appointed Regional Representative at Nelson to replace Marshall Burgess, who was transferred to Headquarters.

• The Vancouver office was relocated to the B.C. Building, the Kamloops office moved to North Kamloops, and approval was received to combine the Burnaby and Essondale offices in Burquitlam early in 1979.

• The number of competitions held under the auspices of the Commission increased 21 per cent over 1977 figures.

• Supernumerary relocations, which were co-ordinated by Commissioner J. Meryl Campbell, were highly successful. By year's end, less than 5 per cent of all redundant staff still required placing.

• A Guideline to Selection Panels was produced, and delegation of panels to ministries is now proceeding.

• A record number of Appointment Action forms were processed between December 1, 1977, and November 30, 1978—33,911.

• The Screening Committee considered 179 cases during 1978.

• An appeals procedure for Licensed Professionals was approved by the Commission, and a Competition Appeal Form was introduced.

• There was a complete overhaul of Public Service Act Regulations and a Regulations Manual was produced. Further chapters to the Operations Manual were completed.

• A catalogue outlining in-service training programs, and Divisional policies and procedures was published and distributed by the Staff Development Division.

• More than 300 applications were received for the 30 seats available in the Executive Development Training Plan, Class XXIII. Because of the demand, the Correspondence Course in Public Administration was expanded to two classes. Over 500 applicants vied for the 50 openings available this year.

• Diplomas in Public Administration were awarded to 23 employees.

• The Staff Development Appropriation Fund provided $148,142 to 1,591 employees for training assistance in 1978.

• Just over 1,600 employees received Defensive Driver Training in 1978.

• Five employee fatalities occurred as the result of accidents in 1978.
ADMINISTRATION AND EMPLOYEE RELATIONS

Both Public Service Commission staff and personnel branches throughout the ministries continued receiving services from this Division and its three sections—Documentation and Implementation, Administration and Records, and Information Services. The Division remains responsible for the statutory and regulatory provisions of Part I of the Public Service Act.

A number of Commission policies were introduced and/or amended, including employment of relatives; appeals procedures dealing with Commission policy, administration, competitions, and rejection during probation; executive probation period appraisals; citizenship requirements; and employment status of Long-term Disability recipients and appointments to positions vacated by LTD recipients. With the participation of a law student employed for the summer, all the regulations pursuant to the Public Service Act were completely overhauled, updated, and approved by the Commission and Lieutenant-Governor in Council.

The Division's Director appeared before a Cabinet Committee as chief witness for the Commission at a hearing which dealt with an employee grievance. The Commission's position was successfully maintained.

The Director continued to represent the Commission on the Interdepartmental Metric Conversion Committee, while Division staff also served on the Joint Parking Committee, the Screening Committee, the Short-term Illness and Long-term Disability Committee, and the Pre-retirement Planning Program Advisory Committee.

During the year, 3,386 employees left positions in the Public Service—a turnover of 14.8 per cent of Commission-appointed staff.

Commission establishment at year's end consisted of 100 permanent positions.

AWARDS FOR LONG SERVICE

The 18th annual ceremonies for long service with the Province were hosted in December at Government House by His Honour Lieutenant-Governor Henry P. Bell-Irving. This year, 239 employees received 25-year certificates, while 15 received gold watches for 35 years of service. The presentations were made by Premier William R. Bennett. After the ceremonies, recipients and their guests enjoyed a reception and dinner where they were joined by their ministers and deputies.
APPEALS

There were 166 cases referred to the Division Director as the Commission's Appeals Officer. With the establishment of the Public Service Adjudication Board to deal with classification appeals and grievances, this was 10 per cent fewer than in 1977. However, there was a 47-per-cent increase in the number of competition selection appeals. Also up substantially was the proportion of cases appealed by the BCGEU to the Commission from the Appeals Officer's decisions.

INFORMATION SERVICES

The responsibilities of this section include the Commission Library, publishing, public relations, and co-ordination of seminars, conferences, and meetings.

The library continues to function well for Commission staff, with additions continually being made to its contents.

Contact, the public servants' newsletter, was published in a new format commencing in June. Also published was a Careers Brochure; the Annual Report for 1977; a Regulations Manual, produced with the assistance of an auxiliary law student during the summer; further chapters of the Operations Manual; and a number of forms which were newly produced or revised for Commission and/or ministry use.

The Chief of Information Services, Lea J. Gaboury, participated at a number of career days held by various school districts and addressed several teachers' groups on employment opportunities and procedures within the Public Service. He also liaised with Victoria and Lower Mainland cable television companies to establish job opportunity programming on a regular basis. His participation on the Commission's advertising committee continued, and he was named to represent the Commission on the Pre-retirement Planning Program Advisory Committee.

IMPLEMENTATION

A total of 33,911 Appointment Action forms was processed in this section between December 1, 1977, and November 30, 1978—8,164 or 32 per cent more than were processed in the previous 12 months and an all-time high. The largest work load was in December 1977 with 4,656 forms, while the lowest was in January 1978 with 2,237 forms.

During the year, probationary periods were extended for 145 employees. Another 555 employees had increments withheld. A table of separations appears in the appendix.

SCREENING COMMITTEE

The Screening Committee meets monthly to consider cases of employees who are no longer able to perform the duties of their positions for health reasons. Dr. L. D. Kornder, Director of Occupational Health, is Committee Chairman with four other members, two of whom represent the unions, and two who represent the Commission. During 1978, 179 cases were considered, 69 of which were resolved.

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Recruitment and selection offices are established at seven locations throughout the Province other than Headquarters. Three of the seven offices are located in the Greater Vancouver area, the others being in Nelson, Kamloops, Prince George, and Victoria at 895 Fort Street. In this Division, turnover during the year was down from last year to 10 per cent. Of the six who left, four were clerical support staff and two were personnel officers. Of these, Gary Barnes was promoted to Assistant Director of Personnel, Ministry of Recreation and Conservation, and Fred Jacuck of the Essondale office retired. The changes included Ted Navey, being transferred to Victoria to establish the Priority Placement Section. Ken Coldwell was transferred from the Burnaby office to Victoria. Marshall Burgess was transferred to Victoria from Nelson, where he was replaced by Laurie Geddes.

The Victoria Direct Recruiting office responsible for recruiting, testing, and referring applicants to beginning level entry vacancies continues to be a very busy area. Lorna Vinden retains responsibility for that office in addition to her duties as Personal Placement Officer.

The tempo in regional offices has increased considerably as many more people are applying for jobs than was the case last year. In addition, the regional representatives find that they must spend time discussing job prospects with the public as well as counselling the public, whenever this is needed.

As of November 30, 1978, the number of employees hired on staff under the authority delegated to the various ministries was approximately 9,000, excluding the Liquor Distribution Branch. Regular and temporary appointments made through the Commission numbered 12,345, an increase of approximately 25 per cent over those made in 1977.

A shortage of applicants for certain professional and technical positions exists and special advertising campaigns were launched to alleviate the problem. An example of this is a trip made to eastern Canada visiting various universities with regard to the availability of speech therapists.

PERSONAL PLACEMENT

The case load handled by Lorna Vinden and Doug Wilson exceeds 800. This is an increase of 30 per cent over last year. During the year a pamphlet was
prepared and approved by the Minister with regard to Personal Placements. As a result, the Division has been busy visiting the various ministers and ministries promoting the hiring of disabled and disadvantaged applicants.

PRIORITY PLACEMENT

Ted Navey transferred to Victoria in August of 1978 to assume responsibility for placing of ex-Department of Public Works employees and other redundant staff. This program has been highly successful with only 82 of the 838 still to be placed at year-end.

In 1978 an increased demand for the services offered by the Accident Prevention Division was an outcome of significant external and internal events and activities. The Division played an active role within the health and safety programs of the Liquor Distribution Branch and the Water Investigations Branch. Assignment of staff was continued with the Corrections Branch, Sheriff's Services, Parks Branch, and Ministry of Agriculture. Liaison was maintained with the Highways Division, Human Resources, Forests, and Health.

Revision of the Workers' Compensation Board Industrial Health and Safety Regulations as of January 1 put an increased emphasis and awareness on aspects of the industrial environment. Dramatic effects of the new regulations centred around noise levels and hearing conservation; diving operations; hazardous material handling and air-borne contaminants. Increased Workers' Compensation Board inspections of Provincial Government operations and subsequent follow-up of orders placed added work loads on all ministries and the Accident Prevention Division.

The retirement of Ben Pass following 12 years as Co-ordinator in April resulted in a reduction of staff available for field operations. The Deputy Co-ordinator fulfilled administrative responsibilities and a special assignment for the Water Investigations Branch occupied another safety officer for the summer months. However, toward the end of the year, appointments to the Division included three internal promotions, an acquisition of a supernumerary, a transfer, and a proposed appointment from outside the Government service. W. R. C. (Bill) Leitch was
promoted to Co-ordinator and T. Pat Harkness to deputy as Senior Safety Officer. Karen Fehn gained the clerk-stenographer's position and Patti Jenson transferred in as the office assistant.

Neil Thain, former first aid instructor and attendant with the Public Works Division was added to this Division's staff in October. The appointment of a safety officer at year-end replaced the vacancy created by the promotions and increased the Division's total staff to eight including four safety officers.

The new Co-ordinator played an active role in assisting the Ministry of Transport, Communications and Highways in a program re-evaluation study within the Highways Division. Meetings took place throughout the Province at regional headquarters and Bill Leitch teamed with senior management personnel of the Ministry to review the Health and Safety Program.

A new policy, negotiated between the B.C. Government Employees' Union and the Government Employee Relations Bureau, dealing with establishing and maintaining health and safety committees, was signed in late October. The policy, a result of nearly two years of deliberations, requires all ministries to implement certain basic formats within a six-month deadline ending April 1979. Also, direct liaison and contact with the B.C. Government Employees' Union was established in late December through appointments made to the joint labour-management committee on Industrial Health and Safety. The Co-ordinator was named to represent management on the joint committee along with representatives of Highways, Forests, Parks Branch, and Health Institutions.

Only seven of the 21 ministries or branches included in the Division's Accident Summary Report reduced their severity rate in a year in which employees attained a total of 70 million work-hours.

Tragically, there were five fatalities in 1978. In February an employee of the Highways Division was killed on duty when the 3-ton truck he was a passenger in rolled over north of Campbell River. In September, three employees of the Parks Branch were killed when the float plane they chartered crashed and burned near Quesnel, reemphasizing the importance of communicating policies of the inter-ministry Air Transportation Committee. In December an employee of the Ministry of Human Resources died of a heart attack after pushing his Government vehicle out of a snow drift at Williams Lake.

SPECIAL PROJECTS

Continued projects included the Inter-Ministry Air Transportation Committee; the Wilderness Programs and High Risk Activities Committee's projects of technical and inspectional support for the Ministry of Human Resources and the Corrections Branch; the updating and second edition printing of the Personal Protective Equipment Catalogue; co-ordination and participation in testing and evaluating the workers' environment; updating and presentation of the Office Safety Program, which, in 1978, was presented to over 800 employees by Safety Officer Gil N. Kilgour; establishment of Bush Survival Training courses for ministries; initial completion of the safety film, "Value Your Vehicle"—a co-operative effort of the Division and the Ministry of Agriculture on vehicle use and awareness.

New or reinstated projects included an in-depth review and job-safety analysis for the Ministry of Environment, Aquatic Plant Management Program located throughout the Okanagan Valley; direct liaison with the Canadian Standards Association through a sustaining membership; review and consultation of first aid facilities and attendant requirements for ministries and branches.
MEETINGS AND CONFERENCES

The Co-ordinator and safety officers attended a total of 38 Headquarters or Management Safety-related meetings, and made 233 field visits. In total, 31 percent of their working-time was spent away from Victoria.

The participation of the Division with other related safety groups and organizations continued. T. Pat Harkness attended the Industrial Accident Prevention Association's (IAPA) annual conference in Toronto, and evaluated services and training facilities offered through the IAPA. He also met officials of the Canadian Standards Association and was oriented to their offices and testing laboratories in Rexdale, Ontario. Liaison with the B.C. Safety Council, through their various sections, was maintained by the Co-ordinator and the safety officers. The Co-ordinator and the Senior Safety Officer participated in the establishment and inaugural meeting of the B.C. and Yukon Chapter of the Canadian Society of Safety Engineering.

The Division's expertise was expanded through staff attendance at symposia on health hazards, including respiratory protection, and courses on establishment and maintenance of a Hearing Conservation Program. Participation was also centered around the disciplines of underwater diving, handling of hazardous chemicals, bush survival, and labour relations.

The annual Inter-Ministry Workshop for Safety Officers, held in Kelowna during September, was attended by 34 Ministry or Branch representatives. Guest speakers included representatives from industry and regulatory agencies.

The workshop was honoured by the presence of the Deputy Premier, Grace M. McCarthy, during one of the informal evening sessions. Ministry designates continue to play an increasingly active role in their health and safety programs and commitments toward establishing management policies on health and safety matters are being made. A review of the existing statistical summary and proposed revisions were compiled by this Division and presented at the safety officer's workshop but no definite conclusions developed. Attendance of ministry delegates to these workshops increased and development of internal Occupational Health and Safety policy recommendations proved meaningful.

FIRST AID AND SAFETY TRAINING APPROPRIATION

This fund is established and proportioned toward the training of first aid attendants in order to meet the requirements of the Workers' Compensation Board First Aid Regulations. Safety-oriented training courses of specialized natures, and safety-related seminars for employees are also financed from this fund. Accordingly, 450 Workers' Compensation Board industrial first aid attendants received financial support for their training from this fund, and 291 employees were sponsored to attend Workers' Compensation Board survival first aid courses held throughout the Province.

DEFENSIVE DRIVER TRAINING

The Defensive Driver Training Program had a moderate yield year in actual numbers of employees receiving the course in 1978. Just over 1,600 employees received the training in approximately 65 class sessions held throughout the Province. A force of 52 volunteer instructors dwindled to 37 by year-end.

The Division's newly appointed Defensive Driving Co-ordinator, Ken Warren, attended and assisted in two Instructor Development classes in Vancouver and Prince George, in which Provincial Government employees attained candidate
Defensive Driving Course instructor status; maintained direct liaison with Highways Division Driver Trainers; represented the Accident Prevention Division at B.C. Safety Council Instructor Trainer meetings; participated and acquired group leader status in a newly developed driver awareness concept co-sponsored by B.C. Safety Council and this Division; attended 10 other meetings directly related to the internal DDC Program and took part in the Canada Safety Council's annual convention held at Winnipeg in October.

ANNUAL AWARDS

The Premier's annual Safety Awards were presented at a luncheon on December 7 in Victoria. The Honourable Hugh Curtis, Provincial Secretary and Minister of Government Services, officiated and Premier W. R. Bennett presented the awards to deputy ministers. Press coverage of this year's luncheon was extended to B.C. Television through the news services of CHEK TV and a formal press release was issued through the Premier's office. The 14 awards made were comprised of three Target Zero Awards; 10 On Target Awards; and the prestigious Premier's Award for Safety Achievement, which was won by the Ministry of Human Resources.

During his opening speech, the Minister re-emphasized the need and commitment for safety and health programs throughout Provincial Government ministries. A portion of the speech is reproduced here:

"Through revised Compensation Board Regulations, established, and recently negotiated government policies, it is now mandatory that all ministries establish and maintain a health and safety program. Consultative, liaison and monitoring services to meet these requirements are available through our Accident Prevention Division. But, it takes top management support to make your health and safety program effective and efficient".

To give further encouragement for next year, the Premier, in his closing remarks, stated that ministries could be "reassured of the Government's support of your accident prevention programs."

STAFF DEVELOPMENT DIVISION

The Staff Development Division of the Public Service Commission is responsible for sponsoring, encouraging, administering, and participating in programs of employee training.
FACILITIES AND RESOURCES

The facilities at the Fort Street Training Centre were extensively used during 1978 for in-service programs offered by the Division. Since the start of the training year 1978/79 the facilities have been utilized every week and it has been necessary to rent additional training accommodation in the City of Victoria.

There were two changes in the professional staff during 1978: R. A. (Al) Fatt replaced Roy Emperingham, who transferred to the Government Employee Relations Bureau. Phyllis J. Pollard joined the professional staff in June.

There were also changes in the administrative support staff: Elizabeth Hayes transferred to the Premier’s office and was replaced by Stella Fuller. Joan Whitfield joined the staff on Phyllis Pollard’s promotion to a staff development officer. Michele Brownsey assumed the duties of Registrar.

TRAINING MANAGER’S STUDY CONFERENCE

This two-day residential event, convened by the Staff Development Division, was held 3–5 October at the Qualicum College Inn. Its purpose was to provide an opportunity for the development of training policies and procedures, the review and co-ordination of training programs, and to preview and critique selected films and other training aids. Conferences of this nature are to be held several times a year and are planned to provide a more intensive discussion of policy than was possible at the monthly Inter-Ministry Training Representatives’ meetings, which the conference replaces.

The conference, attended by 21 representatives of ministries and agencies, led to a Task Force being appointed to “Prepare a policy statement on staff development and training within the entire Government service in a suitable form for approval at the Cabinet level . . . and to prepare a statement defining the division of responsibilities between the Public Service Commission (Staff Development Division) and the ministries . . .”.

A second Task Force was appointed to “Investigate the procedures, ways and means to implement a standardized data reporting system with reference to staff training/development records”.

Class XX—Graduates of Executive Development Training Program.

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Class XIV—Correspondence Course in Public Administration.
TRAINING AND DEVELOPMENT CATALOGUE

In October the Division published and distributed to the ministries a catalogue in looseleaf form setting out Divisional policies and procedures and describing in-service training programs offered by the Division. A calendar of dates and locations of programs is to be produced three times a year for inclusion in the catalogue.

TUITION SUBSIDY

During the year the Staff Development Appropriation was used to assist individual employees enrolled in a wide variety of training or education programs ranging from one-day seminars to courses leading to post-graduate degrees. In all, 1,591 applications were approved and a total of $148,142 disbursed.

EXECUTIVE DEVELOPMENT TRAINING PROGRAM

Diplomas in Public Administration were received by the 23 graduates of Class XX, Executive Development Training Program, at an assembly held September 15, 1978, at the University of Victoria. Twenty-five employees are enrolled in Class XXI (third year). They will graduate in September 1979. Twenty-seven employees are enrolled in Class XXII (second year). Class XXIII (first year) is comprised of 28 employees. They began their studies in September 1978.

CORRESPONDENCE COURSE IN PUBLIC ADMINISTRATION


Due to the heavy demand the 1977/78 program was expanded to two classes. Both classes received their certificates on the final day of a four-day workshop in Staff Management. The workshop for the 34 employees of Class 14 (A) was held 19–23 March 1978, while the workshop for the 35 employees of Class 14 (B) was held 16–20 April 1978. Employees enrolled represented 19 ministries and agencies of the Provincial Government.

The 1978/79 program also consists of two classes. Classes 15 (A) and (B) began their studies in September 1978.

PUBLIC SERVICE STAFF MANAGEMENT

For the training year commencing September 1978, this modular program was further expanded to comprise four modules, each of four days’ duration. Two of these modules are given by staff of the Division and contain material specific to staff management policies and practices within Government service, while the other modules have been developed from the former course—Principles of Supervision—and are provided by selected independent trainers. The latter modules cover the human relations aspect of staff management in a workshop setting.

In all, over 1,000 student-weeks of training were delivered throughout the Province, mainly devoted to the first module of each pair. Development of the second pair of modules was initiated for presentation during 1979.

SHORT-TERM ILLNESS AND INJURY PLAN

The Division participated in a crash training program to prepare personnel clerks and supervisors for the introduction of this new plan. A large number of one-day workshops were conducted at various locations throughout the Province.
MANAGEMENT OF TIME

This program, formerly provided by an independent consultant, is being completely redesigned by the Division, to make it suitable for presentation by Ministry training staff. The new format has been offered on two occasions since September, and is proving to be of considerable value to senior managers.

COMPUTING COURSES

In conjunction with Camosun College, the Division offered eight introductory computer courses and one course on mini-computers. In addition, a new course entitled “Computer Concepts for Managers” was developed. These courses provided over 200 student places.

SECRETARIAL SEMINARS

Two Executive Secretarial Development Seminars held at the Banff School of Advanced Management were attended by eight senior secretaries. A further 24 employees participated in various one-week courses for Executive Secretaries.

CLERICAL COURSES

Twenty-three courses in Clerical and Secretarial Development were attended by over 300 employees. Six courses in Relating to the Public provided a further 50 student places. Both of these programs are of three days’ duration.

COMMUNICATIONS COURSES

Six courses in Report Writing, offered in conjunction with Camosun College, accommodated 110 employees. A Telephone Communications Seminar was offered for the first time in conjunction with the Ministry of Energy, Transport and Communications. This half-day program uses an electronic simulator to develop telephone answering techniques and provides information on the Government telephone network.

PROFESSIONAL DEVELOPMENT FOR TRAINING STAFF

A variety of courses were offered, ranging from a two-week course for training managers to one-week courses in Instructional Techniques, Public Presentations, Small Group Training Skills, and Audio-visual workshops. In all, 260 student weeks were provided of this type of training.

IN-HOUSE TRAINING

Financial support for group training events arranged within individual ministries is an important aspect of the work of the Division. Topics covered by this training were extremely varied and ranged from one-day seminars to longer courses of one or two weeks’ duration. Typical subjects covered included Management Organization, Pest Management, Remote Sensing, and Outdoor Leadership. Over 40 such courses were supported during the year. In addition, the Division provided funds to ministries for the development of course materials.
ACKNOWLEDGMENTS

The Chairman wishes to record his sincere appreciation to his colleagues on the Commission, to each member of the Commission's staff, the Government Agents, the departmental Personnel Officers, the solicitors of the Attorney-General's Ministry, to the Civil Service Commissioners of other provinces and the Federal Government for their able assistance, and to you, Mr. Minister, for your sympathetic appreciation of the Commission's problems.

PUBLIC SERVICE COMMISSION
Arthur G. Richardson, Chairman


APPENDIX

EMPLOYEES WITH 25 YEARS' CONTINUOUS SERVICE, DECEMBER 1978:

AGRICULTURE

Earl Maurice King
Jean Stewart

ATTORNEY-GENERAL

John Percival Abel
William Edward Baker
Douglas Hayward Campbell
Mary Theresa Carpenter
Gordon James Chapple
Kenneth Harden Collier
Charles William Dawe
Helen Dorothy Duffy
Roger Stewart Holmes Gardiner
Charles Vincent Gardner
Victor Graham
Alvin Lloyd Grunert
John Edward Hornell
William Karl Kingdon
Kaoru Kobayashi

CONSUMER AND CORPORATE AFFAIRS

Liquor Distribution Branch

Stephen Dennis Bird
Joseph Jack Boll
Jack Edward Browne
David Thomas Connell
Herbert George Day
John Joseph Harris
Douglas William Newton Heggie
Edward Johann Hepting
Joseph Frederick Hodge
Alfred Samuel Hoe
James Edward Holloway
Francis Percy Hyde
William Edwin James
Kenneth Allanby Lawn

ECONOMIC DEVELOPMENT

Jack Lincoln l'Anson

EDUCATION

Olga Mary Alberta Reid Bowes
John Ross Hind
Frances Emily Jessie Magowan

ENERGY, TRANSPORT AND COMMUNICATIONS

Motor-vehicle Branch

Audrey Irwin

ENVIRONMENT

Eric Stanley William Andrews
Peter Thomas Dixon
Robert Frank Gilmour
Norman Gerald Kenneth Gustafson

Gary G. Huva
Francis John Metcalf
Brian David Peddesden
FINANCE

Alfred J. Broome
Peter Kenneth Cole-Johnson
Lavinia Doreen Finnigan

Doreen Aurileen Hutton
Perry A. McDonald
Margaret Marion Sing

FORESTS

Gerald Norman Adams
Morris Herbert Allison
William Ralph Anderson
James Antonenko
Darryl Keith Barker
Glen David Bertram
William Donald Clay
James McKinley Connan
Barbara Anne Crawford
Peter Czar
William Chester Davis
Henry Gerbrandt Doerksen
Patrick Doyle
Richard Arundel Drew
Abram Ewet
Gordon Malcolm Fenton
Donald Edward Gill
Orval James Gorley
Donald Thackray Grant
Edmond Francis Green

Patrick Francis Griffiths
Hugh Duncan Hamilton
William Sherwood Hough
Roy Robert Laird
Stewart Mathew Laitinen
John Harvey Little
Gerald Emerson Magee
Neil Archibald Marshall
Steve Rockford Marynovich
Raymond William McDaniel
Leonard George Miles
Doreen Billie Miller
Torsten Olaf Ragnar Persson
William Gordon Potter
Peter Elliott Robson
Paul Fredrick Russell
Robert Collins Sutton
James Crowston Waddingham
Harry William Wassick

HEALTH

Bureau of Special Health Services

Community Health Programs

John Davidson
Sylvia Aldridge
Andrew Albert Hindley
Ronald James Sadler

Doreen Louise Thorne

Medical and Hospital Programs—Valleyview Hospital, Essondale

Elsie McBournie

Hospital Programs

Albert Alexander Hoggard

Dellview Hospital, Vernon

David Gerald Touchette
Bessie Frederica Louisa Wadsworth

Ronald Henry Wharton

Riverview Hospital

Pauline Annette Andrews
Catherine Lily Black
Emily Rose Bonish
Charles Ludvig Carlson
Mary May Currie
Patricia Constance Gray

Gordon Blake Harris
Mina Ruth Herman
Robert Allen Jeglum
Vera Phillips
William Grant Watt
Violet Lillian Wharton

Skeenaiview Lodge, Terrace

Pearson Hospital

Omer deMontigny

Catherine Yip

Alvin Hurst McKinnon
John Joseph Monaghan

24
HIGHWAYS AND PUBLIC WORKS

Highways

Lewis John Baines
Francis Alfred Baxter
Edward Henry Bazell
Rene Alfred Betemps
Albert Bilicik
Kenneth Gordon Brookbank
Bruce Westell Casemore
Dennis Chisholm
Douglas William Clay
Edward Hunt Cobey
Patrick Loury Conlon
Albert Connah
William Duane Cooper
Steve Crothers
Douglas James Henry Doidge
Victor Ronald Donchi
Ernest Earl Douglas
Albert George Edwards
Charles Roland Foisy
Robert Benjamin Gaines
Floyd Arthur Gibbon
Wilson Graham
Alexander Thomas Gredzuk
Patrick Alers Hassard
George Alexander Havers
Orlando Alvin Hepner
Richard Milton Hinkes
Joseph Theodorus Hinskens
Stanislavs Peter Jerumans
James Donald Keir
George Stephen Kirkbride

Percy Raymond Knowles
George Koenig
Erie Kurt Kramer
George Edward Kubos
Louis Peter Kubos
William Dean McGregor
John William McKay
Jack Holly Makeiv
John Bleecker Mill
Randal Grahame Mulcaster
Mike Masao Nukina
David Cameron Pollock
Julius Priester
Hugh Edison Rozander
Roy Andrew Saby
William Elton Sainsbury
Alexander Schulz
Thomas Sime
Lloyd Stellingwerff
Rocco Oscar Talarico
William Norman Taylor
John Teichroeb
Donald Thompson
William Harold Tymchuk
Howard Roy Walker
Glen William Wiley
Allan Raymond Wildgrube
Donald John Williams
Leslie Thomas Wilmot
Ronald Winbow
Ervin Rubin Ziemer

Sidney Walter Collins

HUMAN RESOURCES

Sidney James Burton
Walter Joseph Camozzi
Hilda Marjorie Campbell
Hedwig Jules Codron
Carl Norman Dahl
Louis Henry Field
Joseph Kainer
Loretta Lee

William Fordie McAuley
William Prokop
George Aubrey Reed
Daisy Winnifred Runicles
Hugh Alfred Scott
Joseph Peter Seigo
Catherine Margery Symonds
Mary Charlotte Thompson

Annie Gormelia Burton

LABOUR

Ralph Percy Sollis

PROVINCIAL SECRETARY AND TRAVEL INDUSTRY

George Howard Brown
Elinor Elizabeth Naylor

Ronald Dunlop Reid

RECREATION AND CONSERVATION

Henry Thornton Butler
George Thomas Cooper
George Alexander Ferguson
Joseph Paul Gibault
Malcolm Cameron Murray Matheson

William John Pratt
Mary Isabel Richardson
James Dixon Varty
John Wallace Willgress
Melvin Charles Young

25
EMPLOYEES WITH 35 YEARS' CONTINUOUS SERVICE, DECEMBER 1978:

AGRICULTURE
Hildegarde Frieda Rositch

ATTORNEY-GENERAL
Charles Robert Turner       John Brett Walkinshaw

CONSUMER AND CORPORATE AFFAIRS
*Liquor Distribution Branch*

Patrick Mark Kyle          John Thomson Westwood

ENERGY, TRANSPORT AND COMMUNICATIONS
Clara Eleanor Macdonald

FINANCE
Elva Marion Stacey

HEALTH
*Riverview Hospital*

Jack Rudolph Bauer         Rose Mary Phillips

HIGHWAYS AND PUBLIC WORKS
*Highways*

Raymond Chamberlain        Mary Jean Grant
Kenneth Byron Charters     Earl Kline

LABOUR
Mona Florance Morgan

PROVINCIAL SECRETARY AND TRAVEL INDUSTRY
William Wallace Prior

COMPETITIONS AND APPOINTMENTS
(Regular and Temporary)

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Competitions</th>
<th>Percentage of Change From Previous Year (Per Cent)</th>
<th>Number of Appointments</th>
<th>Percentage of Change From Previous Year (Per Cent)</th>
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<td>1,969</td>
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<td>1975</td>
<td>2,281</td>
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<td>2,025</td>
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<td>1977</td>
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## SEPARATION STATISTICS
(December 1, 1977 to November 30, 1978)

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<th>Month</th>
<th>Died</th>
<th>Resigned</th>
<th>Job Completed</th>
<th>Transferred</th>
<th>Retired</th>
<th>Dismissed</th>
<th>Released During Probation</th>
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<td>August</td>
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<td>263</td>
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## PERCENTAGE OF STAFF TURNOVER RATE, 1969–78

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<th>Percentage</th>
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<td>1970</td>
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<td>1971</td>
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<td>1972</td>
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<td>1973</td>
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### APPEALS
(December 1, 1977 to November 30, 1978)

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<th>Subject—</th>
<th>BCGEU</th>
<th>Licensed Professionals</th>
<th>Nurses</th>
<th>Excluded</th>
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<td>Policy</td>
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<td>Dismissal or rejection</td>
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<td>Result—</td>
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<td>Settled by Appeals Officer</td>
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### SCREENING COMMITTEE STATISTICS
(December 1, 1977 to November 30, 1978)

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<td>Municipal Affairs and Housing</td>
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<td>Mines and Petroleum Resources</td>
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<td>Provincial Secretary and Travel Industry</td>
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