

April 13, 2012

Royal BC Museum takes it to the street with new volunteer team

Victoria, BC – The Royal BC Museum will have a few more volunteers this summer, adding to almost 500 that currently volunteer in the museum and archives. Street Team volunteers will hit the pavement shortly after Canada celebrates National Volunteer Week. The new team, in their RBCM red vests, will be in the inner harbour area around the museum on Friday and Saturday afternoons and evenings beginning May 18.

"The new street teams will travel in pairs, in two-hour shifts," says Holli Hodgson, Volunteer Services Manager. "We're recruiting fun-loving, outgoing volunteers that are fluent in English but also speak a second language to help answer on-the-street questions about the museum and its partners."

There are six generations volunteering at the Royal BC Museum, the youngest is 16, contributing 40,000 hours of time to their community. They may be checking or recording specimen labels in labs, creating storage for archival records, giving behind-the-scenes tours into work areas, helping families on Wonder Sundays, or raising funds through sales in the Royal Museum Shop.

Another new volunteer team was created last May. Lobby Hosts began greeting group arrivals and helping with line ups at busy times. These volunteers complement other service providers at desks on the main floor. Since the Lobby Hosts are free to roam they can move where they are needed most, like quick responders. Denise Rowe, one of the new Lobby Hosts, recently received the museum's Service Moment Award. On a very busy Saturday morning she took control of long line ups then stayed until the crowds cleared in the late afternoon, though she had only signed up for a two-hour shift.

At this year's Volunteer Recognition event more than 95 volunteers will receive awards for up to 35 years they have given to the community through the Royal BC Museum.

For more information on volunteering, visit www.royalbcmuseum.bc.ca or call 1-888-447-7977.

About the Royal BC Museum

As the provincial museum and archives, the Royal BC Museum preserves and shares the stories of British Columbia – on-site, off-site and online – through its research, collections, exhibitions, publications and educational programs. Its two-hectare cultural precinct in Victoria also includes a number of historically significant buildings and First Nations sites; and its seasonal satellite museum gallery in Vancouver showcases BC's history in one of the oldest buildings in Chinatown – Wing Sang.

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